

## Cecilia Chong (LKK Auto)

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**From:** Catherine Chua <catherine.chua@eurokars.com.sg>  
**Sent:** Monday, 24 August 2020 11:08 AM  
**To:** JASONTEA@MSFIRSTCAPITAL.COM.SG  
**Cc:** Insurance Claims  
**Subject:** SJX9876K - THIRD PARTY CLAIMS YOUR REF: D20002352MFSH  
**Attachments:** REPAIR INV,DV,LOA.pdf

Dear Jason

The repairs have been completed for **SLD240K**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. <b>30013644</b>	<b>\$3,613.93</b>
2) Loss of Use ( <b>3 days X \$100.00</b> )	<b>300.00</b>
3) LTA/GIA Search Fees	
4) Letter of Authorization	
5) Discharge Voucher	
Please pay <b>\$3,613.93</b> to <b>Trans Eurokars Pte Ltd</b> , <b>\$300.00</b> to <b>Mr Elango s/o Kanakasabai Padayachi</b>	<b>\$3,913.93</b>

We look forward to receiving your offer/Discharge Voucher soon.

*Note : Documents are sent by email only*

Thanks n Regards



Catherine Chua

Insurance Claims Executive

**T:** (65) 6331 0680 **D:** (65) 6331 0691

**E:** [catherine.chua@eurokars.com.sg](mailto:catherine.chua@eurokars.com.sg)

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## LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SJX9876K and SH8579C  
on 30/05/2020 along Senja Link

I/We, Elango the owner of vehicle registration number SJX9876X  
at the material time of accident hereby appoint Trans Eurokars Pte Ltd to proceed with the repairs  
to the damages caused to my/our vehicle in the above accident in accordance with the  
recommendations and advice of the licensed motor surveyor appointed by the insurers or on  
my/our behalf.

I/We authorise Trans Eurokars Pte Ltd and/or its representative to submit and make any claims  
which I/we may have against the other party/parties or alternatively under the insurance policy  
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,  
and to receive payment (such payment to be made by way of cheque in favour of Trans Eurokars  
Pte Ltd) due to me/us in connection with and arising out of the above claim.

Trans Eurokars Pte Ltd and/or its representative are hereby authorised as my attorney to execute  
and/or sign any documents/discharge vouchers regarding the above claim.


I/We further confirm that the acceptance by Trans Eurokars Pte Ltd of the settlement amount in  
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and  
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on  
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the  
same had been done or executed by me/us in person.

Dated the 6 day of APR 2020.



Owner Name and Signature  
NRIC No.:



Witness Name and Signature  
NRIC No.:

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20002352MFSH  
ACCIDENT DATE : 30/05/2020  
ACCIDENT LOCATION : SENJA WAY TOWARDS SENJA RD  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : SIEW MENG WAI RONALD  
INSURED VEHICLE : SH 8579C  
INVOLVED PARTY : SJX 9876K  
SETTLEMENT SUM : \$3,913.93

Without Prejudice  
to Injury Claim

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: Elango s/o Kanakasabai Padayachi  
Signature and Date :

01/04/2021

WITNESS: Tommy Ndon  
Signature and Date :

Signature and Date :

1/4/2021



ID: B05

Mazda

## TAX INVOICE

GST Reg No: M90364005A

## Trans Eurokars Mazda (TP)

CODE: F0001 INS-FIRS

CUSTOMER: MS FIRST CAPITAL INSURANCE LTD  
ADDRESS: 36 ROBINSON ROAD  
#16-01  
CITY HOUSE

TEL NO: 6507 3848

MODEL: MAZDA6 IPM 2L SDN STD BLACK LS

CHASSIS NO: JM6GL1072K0318117

ENGINE NO: PE21283051

DESCRIPTION: Body repair

PAGE NO : 1

INVOICE NO: I 30013644

DEPT/POS ID: I / 12

DATE IN: 22/06/2020

DATE PRINTED: 21/08/2020

JOB NO : 12441

CSO/OP CODE: Catherine Chua

REGN NO : SJX9876K

REGN DATE : 25/02/2020

MILEAGE : 4219

REQUISITION NO: JOBI

CODE	DESCRIPTION	AMOUNT
NOTES	INSURANCE CLAIM: THIRD PARTY DATE OF ACCIDENT: 30/05/2020	0.00
MZ-BR-RE	TO REPLACE REAR BUMPER. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	660.00
MZ-SP-SR	TO RESPRAY REAR BUMPER.	630.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.	330.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180.00
MZ-BR-SU	SUNDRIES.	20.00
GSK1-50-221ABB	REAR BUMPER W/PK SEN	1.0 1099.00
GSH7-50-EL1 BB	COVER(L), TOWING HOOK	1.0 48.90
BHN1-50-0Z1A	GROMMET, SCREW	4.0 2.70
9991-00-501	GROMMET, SCREW	2.0 3.00
C274-50-133	NUT, CLIP	4.0 3.70
GSH7-50-2G1	RUBBER, SEAL GL	2.0 13.70
TK21-50-355	RIVET	2.0 9.20
EA01-50-037	RIVET	6.0 8.00
B45A-56-146A	FASTENER	6.0 3.00
ORIGINAL COPY		

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER  
NO:

Authorised Signature



Customer Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648  
Tel: 6363 3003 Fax: 6369 3003 BRN: 199103859N

## Showrooms &amp; Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899  
Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128  
Sales Fax: 6476 7073 Service Fax: 6476 7417

## Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 60904

Service Tel.: 6331 0606  
Service Fax: 6331 0620

ZOOM-ZOOM



ID: B05

**TAX INVOICE**

GST Reg No: M90364005A

**Trans Eurokars Mazda (TP)**

CODE: F0001 INS-FIRS

CUSTOMER: MS FIRST CAPITAL INSURANCE LTD  
ADDRESS: 36 ROBINSON ROAD  
#16-01  
CITY HOUSE

TEL NO: 6507 3848

MODEL: MAZDA6 IPM 2L SDN STD BLACK LS

CHASSIS NO: JM6GL1072K0318117

ENGINE NO: PE21283051

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INVOICE NO: I 30013644

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JOB NO : 12441


CSO/OP CODE: Catherine Chua

REGN NO : SJX9876K

REGN DATE : 25/02/2020

MILEAGE : 4219

REQUISITION NO: JOBI

CODE	DESCRIPTION				AMOUNT
BCKA-50-EM1	TAPE, PROTECTOR	4.0	4.70	18.80	
GRF5-51-163	GASKET (L), RR.COMB. G	1.0	46.00	46.00	
GRF5-51-153	GASKET (R), RR.COMB. G	1.0	46.00	46.00	
KD53-50-251	BRACKET, BUMPER SKYAC	1.0	5.40	5.40	
					
Parts	1,407.50	Net	3,377.50		
Surcharge	0.00	G.S.T. 7%	236.43		
Labour	1,970.00	Total	3,613.93		
Menus	0.00	Paid	0.00		
		Amount Due	3,613.93		
ORIGINAL COPY					

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

**TRANS EUROKARS PTE LTD**

CASH / NETS / AMEX / VISA / MASTER  
NO:



Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648  
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27A Tanjong Penjuru Singapore 60904  
Service Tel.: 6331 0606  
Service Fax: 6331 0620

ZOOM-ZOOM

## Cecilia Chong (LKK Auto)

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**From:** Jason Tea <JasonTea@msfirstcapital.com.sg>  
**Sent:** Tuesday, 19 January 2021 2:08 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Vic Alpeh S. Sanghilan  
**Subject:** Wait for 2 weeks as LOD just send to INSD & ID YOUR REF: D20002352MFSH/1 (OUR REF: CC4/FCI20006300/R1gs3) \*\*\* ACCIDENT INVOLVING SH 8579C & SJX 9876K ON 30/05/2020 \*\*\* - REVISED!!!!!!


Dear Cecilia,

**Please hold until 2 of Feb 2021(two weeks from today)** , as we are going to send the LOD to Insured & ID, reason to hold just in case our ID dispute on the damages

If you did not hear from us on 2 Feb 2021, you may proceed to make an offer for settlement.

Mandate given \$ 3,913.93

Jason Tea  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: [JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** 19 January 2021 12:20  
**To:** Jason Tea <JasonTea@msfirstcapital.com.sg>  
**Cc:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Subject:** RE: To Do before write to me for mandate YOUR REF: D20002352MFSH/1 (OUR REF: CC4/FCI20006300/R1gs3) \*\*\* ACCIDENT INVOLVING SH 8579C & SJX 9876K ON 30/05/2020 \*\*\* - REVISED!!!!!!

Hi Jason,

Case review: 100% BOLA S27 (rear ended case).



Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** 15 January 2021 15:27

**To:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** FW: YOUR REF: D20002352MFSH/1 (OUR REF: CC4/FCI20006300/R1gs3) \*\*\* ACCIDENT INVOLVING SH 8579C & SJX 9876K ON 30/05/2020 \*\*\* - REVISED!!!!!!!

Your ref : **D20002352MFSH/1**

Our ref : CC4/FCI20006300/R1gs3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SH 8579C & SJX 9876K ON 30/05/2020**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "TRANS EUROKARS PTE LTD " at **\$3,913.93.**

The summary is as follows: -

	Amount Claimed	Amount Revised
Cost of Repair (w/GST)	\$ 6,807.23	\$ 3,613.93

Loss of Use (3DAYS X \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
Loss of Income	\$ -	\$ -
LTA/GIA Search Fee	\$ -	\$ -
Total	\$ 7,107.23	\$ 3,913.93

\*\*03 days recommendation for repair

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*