Cecilia Chong (LKK Auto)

From: Catherine Chua <catherine.chua@eurokars.com.sq>

Sent: Monday, 24 August 2020 11:08 AM **To:** JASONTEA@MSFIRSTCAPITAL.COM.SG

Cc: Insurance Claims

Subject: SJX9876K - THIRD PARTY CLAIMS YOUR REF: D20002352MFSH

Attachments: REPAIR INV,DV,LOA.pdf

Dear Jason

The repairs have been completed for **SLD240K**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30013644	\$3,613.93
2) Loss of Use (3 days X \$100.00)	300.00
3) LTA/GIA Search Fees	
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$3,613.93 to Trans Eurokars Pte Ltd, \$300.00 to Mr Elango s/o	\$3,913.93
Kanakasabai Padayachi	

We look forward to receiving your offer/Discharge Voucher soon.

Note: Documents are sent by email only

Thanks n Regards



Catherine Chua

Insurance Claims Executive

T: (65) 6331 0680 **D**: (65) 6331 0691 **E:** catherine.chua@eurokars.com.sq

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

LETTER OF AUTHORISATION

on 30 05 2020 along Senja Link	3Kand SH8579C
I/We, E the owner of vehicle registration at the material time of accident hereby appoint Trans Eurokars Pte L to the damages caused to my/our vehicle in the above accidence recommendations and advice of the licensed motor surveyor appendy/our behalf.	td to proceed with the repairs ent in accordance with the
I/We authorise Trans Eurokars Pte Ltd and/or its representative to which I/we may have against the other party/parties or alternativel taken up by me/us in respect of the cost of repairs suffered by me/and to receive payment (such payment to be made by way of cheque Pte Ltd) due to me/us in connection with and arising out of the above	y under the insurance policy /us arising from the accident, e in favour of Trans Eurokars
Trans Eurokars Pte Ltd and/or its representative are hereby authoris and/or sign any documents/discharge vouchers regarding the above	
I/We further confirm that the acceptance by Trans Eurokars Pte Ltc respect of such claim shall constitute the full discharge of my/our claid damage.	
I/We hereby declare that all acts and documents done by virtue of t my/our behalf shall be good valid and effectual to all intents and pu same had been done or executed by me/us in person.	
Dated the 6 day of APR 2020.	
	- WHAD -
· · · · · · · · · · · · · · · · · · ·	Vitness Name and Signature



MS First Capital Insurance Limited Co.Reg., No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE

D20002352MFSH

ACCIDENT DATE

30/05/2020

ACCIDENT LOCATION

SENJA WAY TOWARDS SENJA RD

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

SIEW MENG WAI RONALD

INSURED VEHICLE

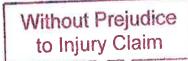
SH 8579C

INVOLVED PARTY

SJX 9876K

SETTLEMENT SUM

\$3,913.93



I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: Elango s/o Kanakasabai Padayachi Signature and Date:

WITNESS: TOMMY Wood

Signature and Date:



XAT INVOICE

GST Reg No:M90364005A

Trans Eurokars Mazda (TP)

PAGE NO

F0001 INS-FIRS INVOICE NO: 30013644

I / DEPT/POS ID: 12 MS FIRST CAPITAL INSURANCE LTD CUSTOMER: 22/06/2020 DATE IN

ADDRESS: 36 ROBINSON ROAD DATE PRINTED: 21/08/2020 #16-01 JOB NO 12441

CITY HOUSE CSO/OP CODE: Catherine Chua

6507 3848 TEL NO: REGN NO SJX9876K

MODEL: MAZDA6 IPM 2L SDN STD BLACK LS REGN DATE CHASSIS NO: JM6GL1072K0318117 4219 MILEAGE

ENGINE NO: DESCRIPTION:			REQUI.	SITION NO:	JOBI
CODE		DESCRIPTION			AMOUNT
NOTES		RANCE CLAIM: THIRD PARTY TE OF ACCIDENT: 30/05/202	2.0		0.00
MZ-BR	RE TO R	EPLACE REAR BUMPER. REPAI THE ACCIDENT.		REAS AFFECTE	660.00
MZ-SP+	SR TO R	ESPRAY REAR BUMPER.			630.00
		RANSFER REVERSE SENSORS.			330.00
MZ-BR		HECK ELECTRICAL SYSTEM FO			
		EPROGRAMME AFTER THE ACCI	IDENT RE	PAIR WORKS.	
	SU SUND		1 0	1000 00	20.00
		REAR BUMPER W/PK SEN			1099,00
	-611 BB	COVER(L), TOWING HOOK GROMMET, SCREW		48.90 2.70	48.90 10.80
9991-00		GROMMET, SCREW	2.0	3.00	6.00
C274-50		NUT, CLIP	4.0	3.70	14.80
GSH7-50		RUBBER, SEAL GL		13.70	27.40
TK21-50		RIVET	2.0	9.20	18.40
EA01-50		RIVET	6.0	8.00	48.00
1	-146A		6.0	3.00	18.00

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings. Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

ORIGINAL COPY

CASH / NETS / AMEX / VISA / MASTER NO:

Customer Signature

Corporate Head Office: Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

ZOOM-ZOOM

5 Ubi Close Singapore 408605 Sales Tel.: 6395 8888

23 Leng Kee Road Singapore 159095 Sales Tel.: 6603 6118 Service Tel.: 6603 6128 **Eurokars Aftersales Centre:** 27A Tanjong Penjuru Singapore 60904

Service Tel.: 6331 0606 Service Fax: 6331 0620

Authorised Signa

TRANS EUROKARS PTE LTD

(S) TRANS**EUROKARS**

Showrooms & Service Centres :

Service Tel.: 6395 8899 Sales Fax: 6846 1700 Service Fax: 6744 9402

Sales Fax: 6476 7073

Service Fax: 6476 7417



DESCRIPTION:

Body repair

INVOICE

GST Reg No:M90364005A

Trans Eurokars Mazda (TP)

PAGE NO

INVOICE NO: CODE: F0001 30013644 INS-FIRS T

DEPT/POS ID: I / 12 CUSTOMER: MS FIRST CAPITAL INSURANCE LTD 22/06/2020 DATE IN ADDRESS: 36 ROBINSON ROAD DATE PRINTED: 21/08/2020

> #16-01 JOB NO 12441

CITY HOUSE CSO/OP CODE: Catherine Chua

TEL NO: 6507 3848 REGN NO SJX9876K MODEL: MAZDA6 IPM 2L SDN STD BLACK LS REGN DATE 25/02/2020

CHASSIS NO: JM6GL1072K0318117 4219 MILEAGE PE21283051 ENGINE NO: REQUISITION NO: JOBI

CODE **DESCRIPTION AMOUNT** BCKA-50-EM1 TAPE, PROTECTOR 4.0 4.70 18.80 GRF5-51-163 GASKET(L), RR. COMB. G 1.0 46.00 46.00 GRF5-5: -153 GASKET(R), RR. COMB. Ġ 1.0 46.00 46.00 KD53-5()-251 BRACKET, BUMPER SKYAC 1.0 5.40 5.40 Parts 1,407.50 Net 3,377.50 Surcharge 0.00 G.S. 1. 236.43 1,970.00 Labour Tota 3,613.93 Menus 0.00 Paid 0.00 Amount Due 3,613.93

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings

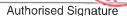
Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER NO:

Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

ORIGINAL COPY





TRANS EUROKARS PTE LTD



zoom-zoom

5 Ubi Close Singapore 408605 Sales Tel.: 6395 8888 Sales Fax: 6846 1700

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Eurokars Aftersales Centre : 27A Tanjong Penjuru Singapore 60904 Service Tel.: 6331 0606

Pag

Service Fax: 6331 0620

Corporate Head Office: Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648 Showrooms & Service Centres :

> Service Tel.: 6395 8899 Service Fax: 6744 9402

Service Fax: 6476 7417

Cecilia Chong (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: Tuesday, 19 January 2021 2:08 PM

To: Cecilia Chong (LKK Auto)
Cc: Vic Alpeh S. Sanghilan

Subject: Wait for 2 weeks as LOD just send to INSD & ID YOUR REF: D20002352MFSH/1

(OUR REF: CC4/FCI20006300/R1gs3) *** ACCIDENT INVOLVING SH 8579C & SJX

9876K ON 30/05/2020 *** - REVISED!!!!!!!

Dear Cecilia,

Please hold until 2 of Feb 2021(two weeks from today), as we are going to send the LOD to Insured & ID, reason to hold just in case our ID dispute on the damages

If you did not hear from us on 2 Feb 2021, you may proceed to make an offer for settlement.

Mandate given \$ 3,913.93

Jason Tea

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID: 6507 3860 | Fax No.: 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: 19 January 2021 12:20

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Subject: RE: To Do before write to me for mandate YOUR REF: D20002352MFSH/1 (OUR REF:

CC4/FCI20006300/R1gs3) *** ACCIDENT INVOLVING SH 8579C & SJX 9876K ON 30/05/2020 *** - REVISED!!!!!!

Hi Jason,

Case review: 100% BOLA S27 (rear ended case).

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Cecilia Chong (LKK Auto) < ceciliaChong@lkkauto.com>

Sent: 15 January 2021 15:27

To: Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>

Subject: FW: YOUR REF: D20002352MFSH/1 (OUR REF: CC4/FCI20006300/R1gs3) *** ACCIDENT INVOLVING SH

8579C & SJX 9876K ON 30/05/2020 *** - REVISED!!!!!!!

Your ref: D20002352MFSH/1

Our ref: CC4/FCI20006300/R1gs3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 8579C & SJX 9876K ON 30/05/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "TRANS EUROKARS PTE LTD" at \$3,913.93.

The summary is as follows: -

	Amount Claimed	Amount Revised
Cost of Repair (w/GST)	\$ 6,807.23	\$ 3,613.93

Loss of Use (3DAYS X \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
Loss of Income	\$ -	\$ -
LTA/GIA Search Fee	\$ -	\$ -
Total	\$ 7,107.23	\$ 3,913.93

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong @lkkauto.com | fax; 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

^{**03} days recommendation for repair