

## Veron Chen (LKKAUTO)

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**From:** MTCL@income.com.sg  
**Sent:** Friday, 12 June 2020 8:52 AM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** FW: REQUEST FOR CLAIM NUMBER  
**Attachments:** LTA SEARCH.pdf

Hi,

Claim created.

MT/1094018-002

*\* In view of the stricter measures imposed on the Covid-19 situation, we would strongly request you to email all claims documents to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents sent to our office at Trade Union House or any of our branches during this period.*

With Regards

**Samsia**  
Senior Admin Assistant  
Operations, Motor & Plines



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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Friday, 12 June 2020 8:42 AM  
**To:** MTCL@income.com.sg  
**Subject:** RE: REQUEST FOR CLAIM NUMBER

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Samsia,

Sorry for the inconvenience, NTUC should be **SGX1914Y** instead of SGX194Y, see attached

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg) [<mailto:mtcl@income.com.sg>]  
**Sent:** Thursday, 11 June 2020 3:21 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Hi Veron,

Is the vehicle number correct.

We are not able to find this veh in our system.

Is there any policy number for us to check?

Thank you.

*\* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

**Samsia**  
Senior Admin Assistant  
Operations, Motor & Plines



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 11 June 2020 1:21 PM  
**To:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)  
**Subject:** RE: REQUEST FOR CLAIM NUMBER

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Sir/Madam,

Insured vehicle is SGX 1941Y.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg) [<mailto:mtcl@income.com.sg>]  
**Sent:** Thursday, 11 June 2020 12:55 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Hi,

Vehicle SGX 194Y is not insured with us.

Pls check

Thank you.

*\* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

**Samsia**  
Senior Admin Assistant  
Operations, Motor & Plines



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 11 June 2020 12:44 PM

To: [MTCL@income.com.sg](mailto:MTCL@income.com.sg)

Subject: REQUEST FOR CLAIM NUMBER

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Sir/Madam,

Kindly provides us claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1		COMFORT TRANSPORTATION PTE LTD	SHA 7348B	SGX 194Y

D.O.A	Time of Accident	Estimate	Tentative repair cost
8/6/2020	18:30	\$4,822.23	\$2,298.79

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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