

## Summer Lee (LKK Auto)

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**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 10 June, 2020 11:56 AM  
**To:** 'Ivy Yong'; 'assignments'; 'SUR'  
**Cc:** 'Zheng Hanyang'; 'Phoebe Xie'; 'ERGO Insurance Pte. Ltd. (Claims Department)'  
**Subject:** RE: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Sent:** Wednesday, 10 June, 2020 11:27 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

CDMCG20000766

To Mei kwan,

Please arrange survey

To Pauline,

Please send NR

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Tuesday, 9 June 2020 4:06 pm  
**To:** [admin@mycar.sg](mailto:admin@mycar.sg); Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Cc:** Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** RE: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Date Classification : Confidential, C3

Hi Ivy

Kindly inform LKK our claims ref no after you have registered, thank you

Hi LKK,

Please conduct this survey request.  
**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)





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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Tuesday, 9 June 2020 2:58 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>

**Cc:** Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** Re: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Dear Pauline,

Please appoint LKK for survey

**Best Regards,**

**Huiqin**

Claims | My Car Consultant Pte Ltd

- ☐ [+65 88668832](tel:+6588668832)
- ☐ [Admin@mycar.sg](mailto:Admin@mycar.sg)
- ☐ [Mycar.sg](http://Mycar.sg)
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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**From:** "ERGO Insurance Pte. Ltd. (Claims Department)" <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Sent:** 6/9/20 2:26 PM

**To:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>, "admin@mycar.sg" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Cc:** Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>, Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>

**Subject:** FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Date Classification : Confidential, C3

Hi Ivy

Please register and upload this email, thank you.

Dear Huiqin,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Tuesday, 9 June 2020 12:59 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Subject:** OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

WITHOUT PREJUDICE

OUR REF: SGX4165Y  
YOUR REF: GBD8829D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SGX4165Y  
ACCIDENT INVOLVING SGX4165Y AND GBD8829D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

Best Regards,

**Huiqin**

Claims | My Car Consultant Pte Ltd

- ☐ [+65 88668832](tel:+6588668832)
- ☐ [Admin@mycar.sg](mailto:Admin@mycar.sg)
- ☐ [Mycar.sg](http://Mycar.sg)
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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