

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 19 June 2020 1:20 pm
To: 'Zheng Hanyang'
Cc: 'Phoebe Xie'; 'ERGO Insurance Pte. Ltd. (Claims Department)'; 'Ivy Yong'
Subject: RE: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Dear Han Yang,

Kindly informed the vehicle recommended total loss.

We will submit our report accordingly.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 10 June 2020 11:56 am
To: 'Ivy Yong' <ivy.yong@ergo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Zheng Hanyang' <hanyang.zheng@ergo.com.sg>; 'Phoebe Xie' <phoebe.xie@ergo.com.sg>; 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Subject: RE: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Wednesday, 10 June, 2020 11:27 AM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

CDMCG20000766

To Mei kwan,

Please arrange survey

To Pauline,

Please send NR

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 9 June 2020 4:06 pm
To: admin@mycar.sg; Ivy Yong <ivy.yong@ergo.com.sg>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Date Classification : Confidential, C3

Hi Ivy

Kindly inform LKK our claims ref no after you have registered, thank you

Hi LKK,

Please conduct this survey request.
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: My Car Consultant <admin@mycar.sg>
Sent: Tuesday, 9 June 2020 2:58 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Re: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Dear Pauline,

Please appoint LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

- ☐ [+65 88668832](tel:+6588668832)
- ☐ Admin@mycar.sg
- ☐ Mycar.sg
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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From: "ERGO Insurance Pte. Ltd. (Claims Department)" <claims@ergo.com.sg>
Sent: 6/9/20 2:26 PM
To: Ivy Yong <ivy.yong@ergo.com.sg>, "admin@mycar.sg" <admin@mycar.sg>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>, Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: FW: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

Date Classification : Confidential, C3

Hi Ivy

Please register and upload this email, thank you.

Dear Huiqin,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: My Car Consultant <admin@mycar.sg>

Sent: Tuesday, 9 June 2020 12:59 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: OUR REF: SGX4165Y YOUR REF: GBD8829D PRE REPAIR INSPECTION FOR SGX4165Y

WITHOUT PREJUDICE

OUR REF: SGX4165Y

YOUR REF: GBD8829D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SGX4165Y

ACCIDENT INVOLVING SGX4165Y AND GBD8829D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

- ☐ [+65 88668832](tel:+6588668832)
- ☐ Admin@mycar.sg
- ☐ Mycar.sg
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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