

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 15 June 2020 10:51 am
To: Steve Chen (LKK Auto)
Subject: FW: SPAM-LOW: RE: TOTAL LOSS- SGX4165Y Ref: CDMCG20000766

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 12 June 2020 5:21 pm
To: admin@mycar.sg; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: SPAM-LOW: RE: TOTAL LOSS- SGX4165Y Ref: CDMCG20000766

Dear Hui Qin,

Thank you for the email.

This case is handle by Shirley.

Dear Shirley,

Please take note as below email.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: My Car Consultant [<mailto:admin@mycar.sg>]
Sent: Friday, 12 June 2020 4:57 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Fwd: SPAM-LOW: RE: TOTAL LOSS- SGX4165Y Ref: CDMCG20000766


Dear Sirs,


Forwarded email chain for your attention.


Best Regards,


Huiqin

Claims | My Car Consultant Pte Ltd

 [+65 88668832](tel:+6588668832)

 Admin@mycar.sg

 Mycar.sg

 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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Thank you.

From: Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Sent: 6/12/20 4:44 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>, Ivy Yong <ivy.yong@ergo.com.sg>
Subject: SPAM-LOW: RE: TOTAL LOSS- SGX4165Y Ref: CDMCG20000766

Dear Huiqin

Please liaise with LKK as they are our appointed surveyor.

They will advise us from there on. Thank you

Data Classification: Confidential, C3

Warmest Regards,

Zheng HanYang

Assistant Manager

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9176

hanyang.zheng@ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: My Car Consultant <admin@mycar.sg>

Sent: Friday, 12 June 2020 4:30 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>

Subject: TOTAL LOSS- SGX4165Y

WITHOUT PREJUDICE

Dear Sirs,

We propose total loss for the above stated vehicle base on your surveyor's recommendation.

Please find attached. our letter of even date.

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

- ☐ [+65 88668832](tel:+6588668832)
- ☐ Admin@mycar.sg
- ☐ Mycar.sg
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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