

## Su Li (LKK Auto)

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**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Sent:** Monday, 8 June 2020 4:20 PM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Elaine Cheong Mei Ling - SGUser; Motor Claims SG - SG Common  
**Subject:** PRI - SJQ 3456R AND SJF 6302P ALONG AMK AVE 4 ON 07.06.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser  
**Sent:** Monday, 8 June 2020 4:17 pm  
**To:** Nicole Chong <nicole@casgarage.sg>  
**Cc:** Motor Claims SG - SG Common <motorclaims.sg@fwd.com>  
**Subject:** PRI - SJQ 3456R AND SJF 6302P ALONG AMK AVE 4 ON 07.06.2020

Hi Nicole,

Thank you for your selection of LKK Auto Consultants.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Nicole Chong <[nicole@casgarage.sg](mailto:nicole@casgarage.sg)>

**Sent:** Monday, 8 June 2020 4:12 pm

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Cc:** Elaine Cheong Mei Ling - SGUser <[elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)>; Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** [EXTERNAL] Re: PRI - SJQ 3456R AND SJF 6302P ALONG AMK AVE 4 ON 07.06.2020

Dear Venessa,

We request LKK to survey our client's vehicle.

On Mon, 8 Jun 2020 at 15:38, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 08.06.2020 of the PRI Notice of your client's vehicle SJQ3456R;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Nicole Chong <[nicole@casgarage.sg](mailto:nicole@casgarage.sg)>

**Sent:** Monday, June 8, 2020 2:32 PM

**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Clara Li Zirong - SGUser <[clara.li@fwd.com](mailto:clara.li@fwd.com)>

**Cc:** Allan Goh <[allan@casgarage.sg](mailto:allan@casgarage.sg)>; CAS Garage Garage <[contact@casgarage.sg](mailto:contact@casgarage.sg)>

**Subject:** [EXTERNAL] PRI - SJQ 3456R AND SJF 6302P ALONG AMK AVE 4 ON 07.06.2020

**WITHOUT PREJUDICE**

Dear Sir/Madam,

Kindly arrange survey our client's vehicle.

Do let us know when is the available date and time for inspection of the vehicle at:

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,

*Nicole Chong*

Admin and Finance Officer

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

Office: 6484 2220

UEN: 201828067M

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**WITHOUT PREJUDICE**

Regards,

*Nicole Chong*

Admin and Finance Officer

**CAS Garage Pte. Ltd.**

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Hp: 9791 6119

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