

Summer Lee (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Friday, 12 June, 2020 3:47 PM
To: 'assignments'; SUR; Veron Chen (LKKAuto); 'Admin-D (LKKAuto)'
Cc: Claims Dept of CTI
Subject: FW: SNM20D202104/SKS9790M/TANGHL2 - Your Insured: SKS9790M, OD claim under policy no: DMCVSNA00000712000
Attachments: OD SKS9790M Estimate.jpg; Re: Your Insured: SKS9790M, OD claim under policy no: DMCVSNA00000712000 (3.32 MB)

Dear LKK

Please arrange for OD survey of insured vehicle SKS9790M at Autosoon Pte Ltd.

OD excess of \$1,000.00 is applicable Fyi.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Friday, June 12, 2020 3:21 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; autosoon1@gmail.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202104/SKS9790M/TANGHL2 - Your Insured: SKS9790M, OD claim under policy no: DMCVSNA00000712000

Dear Ben,

Please assist OD claim - SKS9790M

Note: officer in charge – Ben Tang 63896175

Elaine Cheong no longer at China Taiping

***** Kindly quote our reference number when replying.**

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Thank you

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From: Autosoon Soon <autosoon1@gmail.com>

Sent: Friday, June 12, 2020 12:24 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Autosoon soon <autosoon1@gmail.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Subject: Re: Your Insured: SKS9790M, OD claim under policy no: DMCVSNA00000712000

Dear Sir,

With reference to the above mentioned, we have attached our repair estimate for your kind attention and would appreciate it if you could kindly arrange your surveyor to survey our client/your insured damaged vehicle in our workshop asap.

Thanks and regards,
Soon

On Thu, 11 Jun 2020 at 18:24, Autosoon Soon <autosoon1@gmail.com> wrote:

Dear Sirs,

With reference to the above mentioned, we were entrusted with this vehicle's own damage claims by our esteemed client's M/s Ambulance Medical Services Pte Ltd.

Attached our client's authorised letter, driver GIA reports, NRIC and driving licence for your kind attention.

Kindly assist arrange your surveyor to our workshop at Blk 176 #01-10, to survey the damaged vehicle.

Look forward to your kind cooperation in the above mentioned.

Thanks and regards,
Soon