

Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 16 July 2020 11:45 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 5/6/2020 involving SHD 6470X & GBJ 6873G (AIG's insured)
Our Ref: TAX/06/20/2006/lg
Attachments: 2634_001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,660.00
Loss of Rental	\$670.92 (6 days x \$111.82)
Loss of Income	\$360.00 (6 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,697.92

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHD 6470X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 6470X that was damaged pursuant to the accident which occurred on 05/06/2020 (date) along YISHUN AVE (location) involving vehicle no/s GBJ 6873G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 7 (day) of Oct (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,660.00** (Repair Cost), **S\$647.28** (Loss of ^{Income} Use/Rental), **S\$7.00** (Disbursement) for vehicle no. **SHD 6470X** that was damaged pursuant to the accident which occurred on **05/06/2020** (date) along **YISHUN AVE** (location) involving vehicle no/s **GBJ 6873G**. This is pursuant to the inspection conducted on **08/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHD 6470X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6470X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of 04 (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

SMRT Automotive Services Pte Ltd
 2 Tanjong Katong Road, Tower 3, Paya
 Lebar Quarter, #08-01, Singapore 437161
 Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 1990042802
 Invoice No. : IV200700094
 Date : 08.07.2020
 Vehicle No. : SHD6470X
 Your Ref No. : TAX/06/20/2006
 Our Ref No. : 24107121
 Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	0.00	\$ 1.50	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	1.00	\$ 234.30	(100.00)	\$ 234.30	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	0.00	\$1249.60	0.00	\$ 0.00	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
MOULDING ASSY, BODY ROCKER PANEL , LH	1.00	\$ 576.00	(100.00)	\$ 576.00	\$ 0.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1243.90	(100.00)	\$1243.90	\$ 0.00
WEATHERSTRIP, REAR DOOR , NO.2 , LH	0.00	\$ 33.20	0.00	\$ 0.00	\$ 0.00
DOOR LOCK REAR , LH	0.00	\$ 544.70	0.00	\$ 0.00	\$ 0.00
DOOR LOCK STRIKER	0.00	\$ 38.00	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR , UPPER LH	0.00	\$ 83.30	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, REAR DOOR , LOWER LH	0.00	\$ 73.30	0.00	\$ 0.00	\$ 0.00
CHECK ASSY, REAR DOOR	0.00	\$ 153.50	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
LINER, REAR FENDER , LH	0.00	\$ 135.80	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
 Bank Name : DBS Bank Ltd - SGD
 Bank Account No.: 018-008617-4
 Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Jul 8, 2020 11:50 GMT+8)

Authorised Signature
 for SMRT Automotive Services Pte Ltd

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200700094
Date : 08.07.2020
Vehicle No. : SHD6470X
Your Ref No. : TAX/06/20/2006
Our Ref No. : 24107121
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
WHEEL, DISC	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
Sub-Total					\$ 180.00
Labour					
TO REPAIR LH PORTION	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
Others					
TO RESPRAY FRONT DOOR LH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY ROCKER PANEL MOULDING	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY RIM	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REMOVE / REFIT SEAT	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Jul 8, 2020 11:50 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200700094
Date : 08.07.2020
Vehicle No. : SHD6470X
Your Ref No. : TAX/06/20/2006
Our Ref No. : 24107121
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,660.00

Remark :

Make/Model : PRIUS4
Accident Date : 04.06.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jul 8, 2020 11:50 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/20/2006

From: SMRT Taxis Pte Ltd

Date: 22/6/2020

ACCIDENT ON 05/06/2020 INVOLVING SHD 6470X & GBJ 6873G ALONG YISHUN AVE 7

This is to confirm that the daily rental rate for SHD 6470X is \$111.82 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 03/06/2020

Accident End Date : 23/06/2020

Date Generated : 23/06/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/20/2006	SHD6470X	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24107121	05/06/2020 8:39 AM	11/06/2020 8:09 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	06 Jun 2020 / 09:02:23	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBJ6873G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200606090223450441

Search Date / Time: 05 Jun 2020 07:15:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs OK

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 16 September 2020 4:08 PM
To: benny@fengshengelectric.com
Subject: ACCIDENT INVOLVING GBJ 6873G & SHD 6470X ALONG/AT YISHUN AVENUE 7 NEXT TO BLK 118 CAR PARK EXIT ON 05/06/2020

Our Ref: CC3/AIG20006291/Qds3

FENGSHENG ELECTRIC CO PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 6873G & SHD 6470X ALONG/AT YISHUN AVENUE 7 NEXT TO BLK 118 CAR PARK EXIT ON 05/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 6470X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your vehicle turning out from minor road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)