

## Jasper Chua (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Wednesday, 5 August 2020 6:27 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3n2 [External Confidential]

### Lonpac External - Confidential

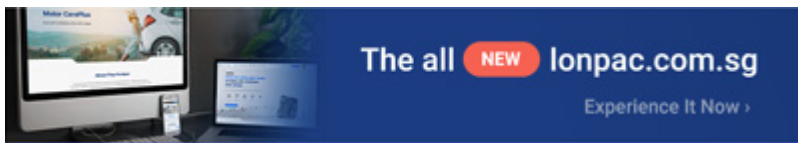
Dear Jasper

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Monday, 3 August 2020 2:28 pm  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** FW: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3n2 [External Confidential]

Dear Sir/Mdm,

Gentle reminder

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

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**From:** Jasper Chua (LKK Auto)

**Sent:** Wednesday, 15 July 2020 2:05 PM

**To:** KENNY LIM CHING GHEE

**Cc:** MT\_Claim\_SG

**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3n2 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver changed lane and hit third party.

Summary to offer to repairer **JUN TAIYO(S) PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 5,265.74	\$ 2,407.50
Loss of Use (\$100.00 x 5 days)	\$ 500.00	\$ 300.00 (5 days X \$60.00)
GIA Search Fee	\$ 2.00	\$ 2.00
	NIL	NIL
Proposed Total	\$ 5,767.74	\$ 2,709.50

Breakdown of days is as follows:

Recommended days	5 Days
<b>TOTAL DAYS</b>	<b>5 Days</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Monday, 22 June 2020 5:02 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3 [External Confidential]

**Lonpac External - Confidential**

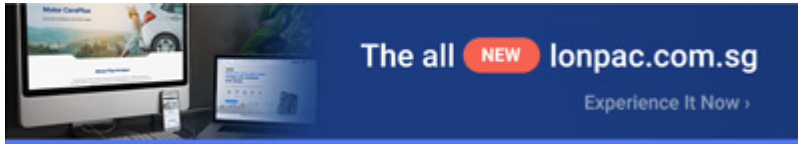
Hi Jasper

Please proceed with Direct Settlement.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** Monday, 22 June 2020 4:24 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3 [External Confidential]

Dear Kenny,

It should be BOLA 15 ( Insured driver changed lane and hit third party.)

Kindly let us have your approval on liability.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Monday, 22 June 2020 3:14 PM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3 [External Confidential]

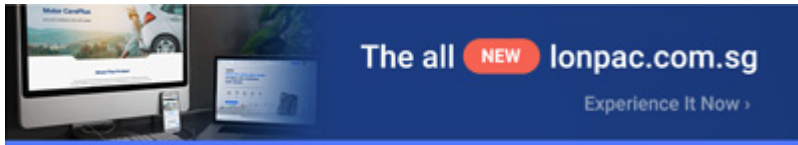
**Lonpac External - Confidential**

Hi Jasper

Just to check is the BOLA scenario 9? Seem to be completely different from what is reported.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Sent:** Friday, 19 June 2020 5:45 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential] LKK REF : CC4/LPC20006289/R1bs3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 09)

Remarks: Insured driver changed lane and hit third party.

Kindly let us have your approval on liability.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, 17 June 2020 4:38 PM  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential] LKK REF : CC4/LPC20006289/R1bs3

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr, Jasper.

Hi Jasper,

FYNA, our ref CC4/LPC20006289/R1bs3

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

**Sent:** Wednesday, 17 June 2020 11:51 AM

**To:** Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments; Admin A; SUR

**Cc:** MT\_Claim\_SG

**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

**Lonpac External - Confidential**

Dear Denise

We appreciate if you can also check on liability and if in order, to propose direct settlement.

Thank you.

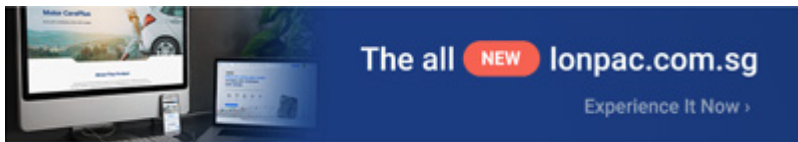
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Tuesday, 16 June 2020 3:45 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments

<[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SKD 8870B**

Number of days (estimated) : 5 days

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Friday, 12 June 2020 3:30 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

**Lonpac External - Confidential**

Dear Summer

Please see attachment for a copy of our Insured's GIA report.

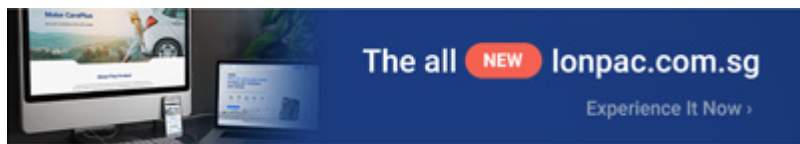
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 10 June 2020 10:57 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** KENNY LIM CHING GHEE

**Sent:** Wednesday, 10 June, 2020 10:40 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin A

**Cc:** MT\_Claim\_SG

**Subject:** New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

**Lonpac External - Confidential**

Dear team

Please arrange for a PRS for third party vehicle no SKD8870B at Jun Taiyo Service Centre.

Person to contact: Vonn Siow **DID: 6833 6274 Mobile: 96435107**

FYI, our insured has not reported the accident yet. We will forward the report to you once they have done so.

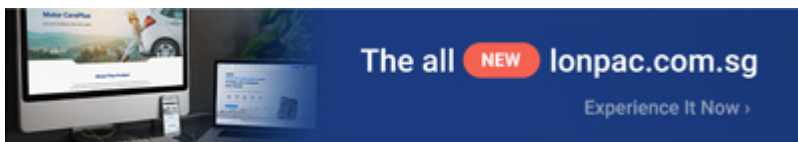
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>

**Sent:** Wednesday, 10 June 2020 10:31 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>;

MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SKD8870B / GBC9220H DOA: 9/6/2020 TP SURVEY & LIABILITY [External Confidential]

Dear Kenny,

Please assign LKK, Mr Rasul or Mr Taufikh for the PRI.

Thanks & Regards

Vonn Siow  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

**Hitachi Capital Asia Pacific Pte. Ltd.**

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: [vonnlim.siew@hcspl.com.sg](mailto:vonnlim.siew@hcspl.com.sg)

w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Wednesday, June 10, 2020 10:26 AM

**To:** Vonn, LM Siow <[vonnlim.siew@hcspl.com.sg](mailto:vonnlim.siew@hcspl.com.sg)>

**Cc:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>;

MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SKD8870B / GBC9220H DOA: 9/6/2020 TP SURVEY & LIABILITY [External Confidential]

**Lonpac External - Confidential**

Without Prejudice

Dear Vonn

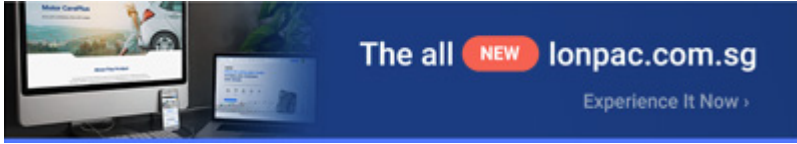
We intend to conduct a pre-repair survey of the damage to your client's/your customer's and propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

Robin Poon	Appraisals Associates Pte Ltd
Nicholas Tey	Appraisals Associates Pte Ltd
Jackson Quek	Appraisals Associates Pte Ltd
Faizal Ghulam Mohd	Appraisals Associates Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Paul Thanapal	Quantum Risk Management (S) Pte Ltd
Saharan Bin Sharif	Quantum Risk Management (S) Pte Ltd
Aw Po Huat (Andrew)	Quantum Risk Management (S) Pte Ltd

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706





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---

**From:** Vonn, LM Siow <[vonnlm.slow@hcspl.com.sg](mailto:vonnlm.slow@hcspl.com.sg)>

**Sent:** Wednesday, 10 June 2020 9:44 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; CHEW BENG KEE <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>

**Cc:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>

**Subject:** SKD8870B / GBC9220H DOA: 9/6/2020 TP SURVEY & LIABILITY

Dear sirs,

We refer to the subject above and the attachment is for your reference.

Vehicle is IN workshop.

Kindly arrange survey and advise on the liability.

Thanks & Regards

Vonn Siow  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

**Hitachi Capital Asia Pacific Pte. Ltd.**

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: [vonnlm.slow@hcspl.com.sg](mailto:vonnlm.slow@hcspl.com.sg)

w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)