

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 15 July 2020 2:05 PM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG
Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3n2 [External Confidential]
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver changed lane and hit third party.

Summary to offer to repairer **JUN TAIYO(S) PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 5,265.74	\$ 2,407.50
Loss of Use (\$100.00 x 5 days)	\$ 500.00	\$ 300.00 (5 days X \$60.00)
GIA Search Fee	\$ 2.00	\$ 2.00
	NIL	NIL
Proposed Total	\$ 5,767.74	\$ 2,709.50

Breakdown of days is as follows:

Recommended days	5 Days
TOTAL DAYS	5 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 22 June 2020 5:02 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3 [External Confidential]

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Hi Jasper

Please proceed with Direct Settlement.

Thank you.

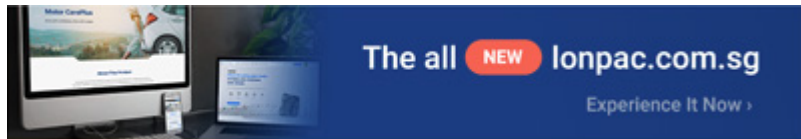
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Monday, 22 June 2020 4:24 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3 [External Confidential]

Dear Kenny,

It should be BOLA 15 (Insured driver changed lane and hit third party.)

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 22 June 2020 3:14 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 LKK REF : CC4/LPC20006289/R1bs3 [External Confidential]

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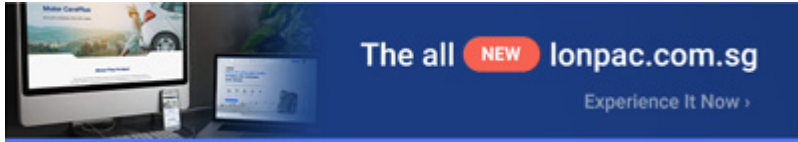
Hi Jasper

Just to check is the BOLA scenario 9? Seem to be completely different from what is reported.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Friday, 19 June 2020 5:45 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential] LKK REF : CC4/LPC20006289/R1bs3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 09)

Remarks: Insured driver changed lane and hit third party.

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 17 June 2020 4:38 PM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential] LKK REF : CC4/LPC20006289/R1bs3

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr, Jasper.

Hi Jasper,

FYNA, our ref CC4/LPC20006289/R1bs3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Wednesday, 17 June 2020 11:51 AM

To: Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments; Admin A; SUR

Cc: MT_Claim_SG

Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

Lonpac External - Confidential

Dear Denise

We appreciate if you can also check on liability and if in order, to propose direct settlement.

Thank you.

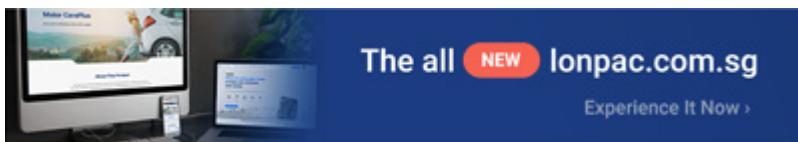
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 16 June 2020 3:45 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SKD 8870B** ____
Number of days (estimated) : 5 days

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 12 June 2020 3:30 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

Lonpac External - Confidential

Dear Summer

Please see attachment for a copy of our Insured's GIA report.

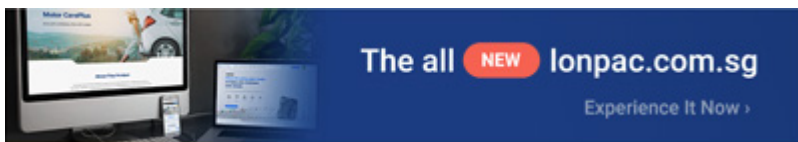
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Wednesday, 10 June 2020 10:57 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE
Sent: Wednesday, 10 June, 2020 10:40 AM
To: assignments@lkkauto.com; Admin A
Cc: MT_Claim_SG
Subject: New Assignment (PRS) - Accident involving GBC9220H (OI) & SKD8870B (TP) on 9/6/2020- Oref: 20/20/20/VC05/023386 [External Confidential]

Lonpac External - Confidential

Dear team

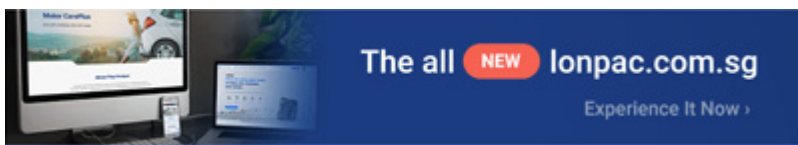
Please arrange for a PRS for third party vehicle no SKD8870B at Jun Taiyo Service Centre.

Person to contact: Vonn Siow **DID:** 6833 6274 **Mobile:** 96435107

FYI, our insured has not reported the accident yet. We will forward the report to you once they have done so.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>
Sent: Wednesday, 10 June 2020 10:31 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SKD8870B / GBC9220H DOA: 9/6/2020 TP SURVEY & LIABILITY [External Confidential]

Dear Kenny,

Please assign LKK, Mr Rasul or Mr Taufikh for the PRI.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: vonnlm.siew@hcspl.com.sg

w: www.hitachi-capital.com.sg

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, June 10, 2020 10:26 AM

To: Vonn, LM Siow <vonnlm.siew@hcspl.com.sg>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SKD8870B / GBC9220H DOA: 9/6/2020 TP SURVEY & LIABILITY [External Confidential]

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Without Prejudice

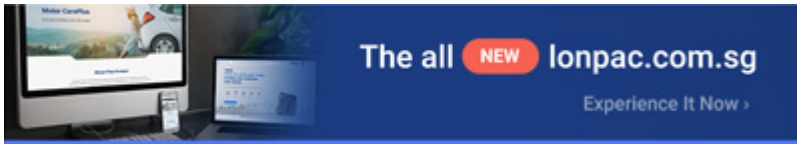
Dear Vonn

We intend to conduct a pre-repair survey of the damage to your client's/your customer's and propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

Robin Poon	Appraisals Associates Pte Ltd
Nicholas Tey	Appraisals Associates Pte Ltd
Jackson Quek	Appraisals Associates Pte Ltd
Faizal Ghulam Mohd	Appraisals Associates Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Paul Thanapal	Quantum Risk Management (S) Pte Ltd
Saharan Bin Sharif	Quantum Risk Management (S) Pte Ltd
Aw Po Huat (Andrew)	Quantum Risk Management (S) Pte Ltd

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>

Sent: Wednesday, 10 June 2020 9:44 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; CHEW BENG KEE <bkchew@lonpac.com>

Cc: Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Subject: SKD8870B / GBC9220H DOA: 9/6/2020 TP SURVEY & LIABILITY

Dear sirs,

We refer to the subject above and the attachment is for your reference.

Vehicle is IN workshop.

Kindly arrange survey and advise on the liability.

Thanks & Regards

Vonn Siow
Motor Claims Advisor
Auto Servicing
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

DID: 6833 6274 Mobile: 96435107

e: vonnlm.siow@hcspl.com.sg

w: www.hitachi-capital.com.sg