

## Shirley Hiew (LKK Auto)

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**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, 15 June 2020 5:57 pm  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** Claims; Admin-D (LKKAuto); SUR; nora.khai@premiumauto.com.sg  
**Subject:** Re: OD CLAIM FOR SMA 9045 C ON 5/6/2020

Hi Shirley and all,

Labour No : 1 can be removed if rear bumper is not resprayed.

For the deduction of the respray charges, I suggest you refer to Adrian as there is no position at this moment for AIG to reduce whatever labour cost after surveyors recommendation.

Please ask Adrian to re-caculate the painting charges and if there is any mistakes, we will undertake to rectify.

Please keep me inform of any changes.

Thank you n best regards - jb

On Mon, Jun 15, 2020 at 2:16 PM Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Terrence,

As instructed by our client, please proceed to repair the insured vehicle **SMA 9045C** (Excess S\$ 600.00/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

**Note: Labour 1 to take out not necessary. Spray paint at 5 panels + door handle \$2850.00.**