Denise Tay (LKKAuto)

From: Richard Ang <richard ang@sg.msig-asia.com>

Tuesday, 16 June 2020 4:24 PM Sent:

To: Denise Tay (LKKAuto)

Cc: **SUR**

Subject: RE: Market Value - SJK4451D - Nissan Sylphy 1.5 4AT - 2008

High Importance:

Hi Denise,

Thank you for your assist to this matter.

Regards,

Richard Ang

Assistant Executive, Claims Services (Motor) Direct line +65 6594 2560 | Direct fax +65 6225 7402 | richard_ang@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









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📢 In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.

Except for our Travel, Home, Motor and Health Emergency Hotlines, all other hotlines for customer enquiries and services are temporarily suspended now to support the new measures.

We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.

Please bear with us should there be some service delay during this period.

We encourage all customers and claimants to submit their claims and supporting documents through our online claim portals or via email. During this period, we may take a longer time than usual to process your claim.

We remain committed to serving you and we thank you for your kind understanding.

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Tuesday, 16 June 2020 4:21 PM

To: Richard Ang <richard_ang@sg.msig-asia.com>; Lee Wee Ho <weeho_lee@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Market Value - SJK4451D - Nissan Sylphy 1.5 4AT - 2008

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Richard,

The market value for SJK 4451D \$38K(EST) as at June 2020

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richard Ang <richard ang@sg.msig-asia.com>

Sent: Tuesday, 16 June 2020 8:18 AM

To: Motor Survey <motorsurvey@fta.com.sg>; LKK Valuation <valuation@lkkauto.com>; admin <admin@autoprobe.com.sg>; mail@vpappraisal.com; patrick.soo@a-pac.sg; Admin @ VAuG <admin@vinsautogroup.com.sg>; Lee Wee Ho <weeho lee@sg.msig-asia.com>

Subject: Market Value - SJK4451D - Nissan Sylphy 1.5 4AT - 2008

Importance: High

Dear all,

Please assist to quote the market value to the above vehicle as at 13th June 2020.

COE expiry date: 20th October 2028

Regards,

Richard Ang

Assistant Executive, Claims Services (Motor) Direct line +65 6594 2560 | Direct fax +65 6225 7402 | richard_ang@sg.msig-asia.com



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