

## Shiau Chan (LKKAUTO)

---

**From:** Naz (LKKAUTO)  
**Sent:** Monday, 15 June 2020 6:01 PM  
**To:** Lawrence Ong  
**Cc:** Bryan Ang (LKKAUTO); SUR  
**Subject:** Re: Request to Survey SHC 6289J  
**Attachments:** SHC 6289J FIRE INVESTIGATION REPORT.pdf

Dear Mr Ong,  
Attached herewith is the Fire investigation Report.

Thank you.

Best Regards,

**Naz** | Technical Investigator

### LKK Auto Consultants

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lawrence Ong <[lawrence.ong@premierauto.com.sg](mailto:lawrence.ong@premierauto.com.sg)>  
**Sent:** Monday, 15 June 2020 8:48 AM  
**To:** Naz (LKKAUTO) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Request to Survey SHC 6289J

Dear Naz,

Any update?

Lawrence Ong  
Senior Manager  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443

**Tel: 6214 8880 EXT: 077 | DID: 6410 0570**

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd

Visit us at: [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

*Note: Please be informed that we have changed our email from [Lawrence.ong@premiertaxi.com](mailto:Lawrence.ong@premiertaxi.com) to [Lawrence.ong@premierauto.com.sg](mailto:Lawrence.ong@premierauto.com.sg)*

---

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

---

**From:** Lawrence Ong  
**Sent:** Wednesday, 10 June 2020 10:19 AM  
**To:** 'Naz (LKKAUTO)' <Naz@lkkauto.com>  
**Cc:** 'Bryan Ang (LKKAUTO)' <bryanang@lkkauto.com>; 'SUR' <sur@lkkauto.com>  
**Subject:** RE: Request to Survey SHC 6289J

Dear Naz,

May I know when can I have the report?

Lawrence Ong  
Senior Manager  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443

**Tel: 6214 8880 EXT: 077 | DID: 6410 0570**

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd

Visit us at: [www.premier-rentacar.com](http://www.premier-rentacar.com) | [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

*Note: Please be informed that we have changed our email from [Lawrence.ong@premiertaxi.com](mailto:Lawrence.ong@premiertaxi.com) to [Lawrence.ong@premierauto.com.sg](mailto:Lawrence.ong@premierauto.com.sg)*

---

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

---

**From:** Lawrence Ong  
**Sent:** Wednesday, 3 June 2020 1:48 PM  
**To:** 'Naz (LKKAUTO)' <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Request to Survey SHC 6289J

Dear Naz,

Please find attached as requested.

Lawrence Ong  
Senior Manager  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443

**Tel: 6214 8880 EXT: 077 | DID: 6410 0570**

**Note: Please be informed that we have changed our email from [Lawrence.ong@premiertaxi.com](mailto:Lawrence.ong@premiertaxi.com) to [Lawrence.ong@premierauto.com.sg](mailto:Lawrence.ong@premierauto.com.sg)**

---

**From:** Naz (LKKAUTO) [<mailto:Naz@lkkauto.com>]  
**Sent:** Wednesday, 3 June 2020 1:03 PM  
**To:** Lawrence Ong <[lawrence.ong@premierauto.com.sg](mailto:lawrence.ong@premierauto.com.sg)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: Request to Survey SHC 6289J

Dear Mr Ong,

Could you forward me the servicing invoices? I will need to include the invoices in my report.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lawrence Ong <[lawrence.ong@premierauto.com.sg](mailto:lawrence.ong@premierauto.com.sg)>  
**Sent:** Thursday, 28 May 2020 7:49 AM  
**To:** Naz (LKKAUTO) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Request to Survey SHC 6289J

Dear Naz,

Past 6 months Service/Repair History as follows,

1. 19/03/2020: Servicing, Pre Inspection Check, renewed re-conditioned Diesel Particular Filter and Lambda Sensor by PAUTO, 560,013KM
2. 14/02/2020: Renewed Damper Pulley, 551,160KM
3. 22/01/2020: Servicing, 546,034KM
4. 19/11/2019: Servicing, renewed Radiator, Tyres and Brake Pad, 533,767KM

Lawrence Ong  
Senior Manager  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443  
**Tel: 6214 8880 EXT: 077 | DID: 6410 0570**

**Note: Please be informed that we have changed our email from [Lawrence.ong@premiertaxi.com](mailto:Lawrence.ong@premiertaxi.com) to [Lawrence.ong@premierauto.com.sg](mailto:Lawrence.ong@premierauto.com.sg)**

---

**From:** Naz (LKKAUTO) [<mailto:Naz@lkkauto.com>]  
**Sent:** Wednesday, 27 May 2020 4:32 PM  
**To:** Lawrence Ong <[lawrence.ong@premierauto.com.sg](mailto:lawrence.ong@premierauto.com.sg)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: Request to Survey SHC 6289J

Dear Mr Ong,

Based on the vehicle inspection performed on 26 May 2020, my preliminary investigations revealed that the cause of fire is most likely electrical in nature.

Kindly forward me the servicing records for the past 3 months for the Insured Vehicle.  
Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Naz (LKKAUTO) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Sent:** Tuesday, 26 May 2020 12:16 PM  
**To:** Lawrence Ong <[lawrence.ong@premierauto.com.sg](mailto:lawrence.ong@premierauto.com.sg)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** Re: Request to Survey SHC 6289J

Dear Mr Ong,

I have received the assignment and will proceed with the investigation.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Sent:** Tuesday, 26 May 2020 10:54 AM

**To:** Lawrence Ong <[lawrence.ong@premierauto.com.sg](mailto:lawrence.ong@premierauto.com.sg)>; Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** RE: Request to Survey SHC6289J

Dear Lawrence

Acknowledge your request. My colleague Naz will carry out the needful. He is copied in this email.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lawrence Ong <[lawrence.ong@premierauto.com.sg](mailto:lawrence.ong@premierauto.com.sg)>

**Sent:** Tuesday, 26 May 2020 9:50 AM

**To:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>

**Subject:** Request to Survey SHC6289J

Dear Bryan,

As spoken, we would like your side to survey a burned taxi, SHC6289J.

Taxi is parked at level 4 of 23 Changi South Avenue 2.

Please get your guys to look for me at the Accident Department when arrived.

Lawrence Ong

Senior Manager

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #03-02 Singapore 486443

**Tel: 6214 8880 EXT: 077 | DID: 6410 0570**

*Note: Please be informed that we have changed our email from [Lawrence.ong@premiertaxi.com](mailto:Lawrence.ong@premiertaxi.com) to [Lawrence.ong@premierauto.com.sg](mailto:Lawrence.ong@premierauto.com.sg)*