

Cecilia Chong (LKK Auto)

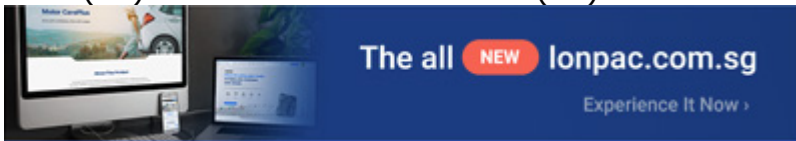
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 28 July 2020 6:01 PM
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto); MT_Claim_SG
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SLA 2906B (OI : LPC - 20/20/20/VP05/023394) AND SLT 8053Y (TP : LKK REF - CC6/LPC20006263/Ugs3) on 12/06/2020 [External General]

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, 24 July 2020 10:44 AM
To: ONG LI LI <llong@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLA 2906B (OI : LPC - 20/20/20/VP05/023394) AND SLT 8053Y (TP : LKK REF - CC6/LPC20006263/Ugs3) on 12/06/2020 [External General]

Lonpac Ref: **20/20/20/VP05/023394**

LKK Ref: CC6/LPC20006263/Ugs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/06/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "FASTECH AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,451.05	\$ 2,140.00
2. Loss of Use (3days x \$60.00)	\$ 180.00	\$ 180.00 (3days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,633.05	<u>\$ 2,322.00</u>

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 16 June 2020 11:18 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

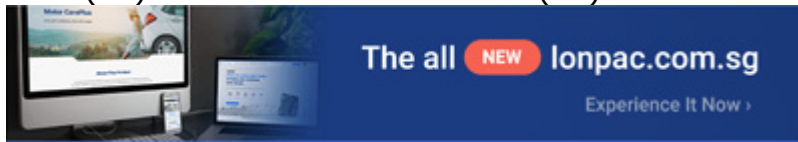
Subject: RE: Direct Settlement - Accident Involving SLA 2906B (OI : LPC - 20/20/20/VP05/023394) AND SLT 8053Y (TP : LKK REF - CC6/LPC20006263/Ugs3) on 12/06/2020 [External General]

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report that you have requested.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Tuesday, 16 June 2020 11:01 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLA 2906B (OI : LPC - TBA) AND SLT 8053Y (TP : LKK REF - CC6/LPC20006263/Ugs3) on 12/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLT 8053Y at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)