

## Diana (LKK Auto)

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**From:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Sent:** Thursday, 11 June, 2020 12:22 PM

**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Elaine Cheong Mei Ling - SGUser <[elaine.cheong@fwd.com](mailto:elaine.cheong@fwd.com)>

**Subject:** Notification of Accident For Our Veh SJS8238K FWD VEH NO: SLA2265S DOA: 10.06.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Thursday, 11 June 2020 12:19 pm

**To:** Evelyn Ng <[evelyn1911ngsautomotive@gmail.com](mailto:evelyn1911ngsautomotive@gmail.com)>

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** Notification of Accident For Our Veh SJS8238K FWD VEH NO: SLA2265S DOA: 10.06.2020

Hi Evelyn,

Thank you for your selection of LKK Auto Consultant.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Evelyn Ng <[evelyn1911ngsautomotive@gmail.com](mailto:evelyn1911ngsautomotive@gmail.com)>

**Sent:** Thursday, 11 June 2020 12:18 pm

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Subject:** [EXTERNAL] Re: Notification of Accident For Our Veh SJS8238K FWD VEH NO: SLA2265S DOA: 10.06.2020

Hi,

Kindly appoint LKK AUTO CONSULTANTS PTE LTD. Thank you.

Regards,

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**NGS AUTOMOTIVE**  
**Blk 10 Ang Mo Kio Ind Pk 2A**  
**#02-01 AMK AutPoint**  
**Singapore 568047**  
**Evelyn Ng HP 9695 5547**

On Thu, 11 Jun 2020 at 12:07, Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 11.06.2020 of the PRI Notice of your client's vehicle SJS8238K;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Operations



**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Evelyn Ng <[evelyn1911ngsautomotive@gmail.com](mailto:evelyn1911ngsautomotive@gmail.com)>

**Sent:** Thursday, 11 June 2020 11:39 AM

**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** [EXTERNAL] Notification of Accident For Our Veh SJS8238K

Dear Sir/Madam,

**RE: Accident on 10/06/2020 @08:55hrs**

**Along Slip Road From SLE Towards Thomson Road**

**Involving SJS8238K & SLA2265S**

**Claims Against Veh SLA2265S (FWD)**

**Vehicle SJS8238K (Not in workshop)**

Kindly be informed that an accident involving my/our vehicle no. **SJS8238K** and vehicle(s) no. **SLA2265S** had taken place at/along **Slip Road From SLE Towards Thomson Road** on date **10/06/2020** at time **08:55** hours.

Please let us/me know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If I/we did not hear from you within 2 working days, I/we shall proceed to repair the vehicle without further notice and I/we shall claim for the additional loss of use arising from the giving of this notification to you.

Kindly let us have your claims reference, officer in charge of this case and please let us have your clients advice on quantum and liability.

Warmest Regards,

***NGS AUTOMOTIVE***

***Blk 10 Ang Mo Kio Ind Pk 2A***

***#02-01 AMK AutPoint***

***Singapore 568047***

***Evelyn Ng HP 9695 5547***

**ATTENTION:**

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