

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 18 June 2020 3:10 PM
To: Eric Woo; Bryan Ang (LKKAuto); assignments; SUR
Cc: Serene Ler
Subject: RE: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482
Attachments: PRELI ADVISED SHC 960T - 1.pdf

Dear Eric,

Enclosed preliminary revised of vehicle: **SHC 960T**

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 18 June 2020 1:28 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Serene Ler <SereneLer@msfirstcapital.com.sg>
Subject: RE: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482

Without Prejudice

Dear Denise,

Would appreciate if you can assist to provide us the market value and paper value of OIV soonest possible.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 17 June 2020 3:18 pm
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Eric Woo <EricWoo@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SHC 960T**

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Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Thursday, 11 June 2020 4:24 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482

Dear Eric

We acknowledge your assignment.

Dear Assignment Team

Please assign this case to Naz. Vehicle at Loyang.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 11 June 2020 4:19 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482

Without Prejudice

Dear Bryan,

We refer to the above matter.

Please find attached the accident report & workshop details below:-

Spark Car Care

59 Loyang Drive
Singapore 508969

To look for Mr Lim @ 62148355

We would like to appoint you for the **survey as well as investigation into the cause of fire** for this matter. Please **revert for instructions.**

Please do the necessary investigation on the repairs, service, maintenance and replaced parts as per the maintenance record. Please also comment if the vehicle is deemed as roadworthy and can be released to driver etc.

Please acknowledge receipt.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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