

Denise Tay (LKKAuto)

From: Naz (LKKAuto)
Sent: Thursday, 2 July 2020 2:55 PM
To: Eric Woo
Cc: Bryan Ang (LKKAuto); SUR; Denise Tay (LKKAuto)
Subject: Re: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482
Attachments: SHC 960T FIRE INVESTIGATION REPORT.pdf

Dear Mr Woo,
Attached herewith is the Fire Investigation Report.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Tuesday, 30 June 2020 4:50 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Lim Kwok Eng <limke@cdge.com.sg>; SUR <sur@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: Re: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482

Dear Mr Woo,

I have inspected the Insured Vehicle. My preliminary investigations revealed that the most likely cause of the fire to be electrical.

I am almost done with the report. However I am unable to contact the insured driver, Mr Seow Leng Teck. His mobile phone is switched off. I have been trying for the past week. I have left him a text message but he has yet to reply. I need to speak to him to get more information on the incident.

Kindly advise on the next course of action.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Sent: Thursday, 11 June 2020 4:25 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: FW: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482

Dear Naz

New fire case. Assign to you. Vehicle at Loyang.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, 11 June 2020 4:19 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: OurRef: D20002401MFSH / SHC960T DOA: 08/06/2020 Reg: 11/10/2013 - VIANO - * FIRE CASE * - CC20030482

Without Prejudice

Dear Bryan,

We refer to the above matter.

Please find attached the accident report & workshop details below:-

Spark Car Care

59 Loyang Drive

Singapore 508969

To look for Mr Lim @ 62148355

We would like to appoint you for the **survey as well as investigation into the cause of fire** for this matter. Please **revert for instructions**.

Please do the necessary investigation on the repairs, service, maintenance and replaced parts as per the maintenance record. Please also comment if the vehicle is deemed as roadworthy and can be released to driver etc.

Please acknowledge receipt.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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