Shiau Chan (LKKAuto)

From: Elmer Alfonso <elmer@tanchong.com> Sent: Thursday, 2 July 2020 4:05 PM To: Cecilia Low; Admin A; SUR; Marcus Chua (LKKAuto) Subject: Re: SNM20D202106/C02 - ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR INSURED VEHICLE SJP73L ON 12.06.2020 Dear Sir/Ma'am, Please be inform owner decided to send her vehicle to his preferred workshop. Best Regards, Elmer Alfonso 96450084 From: Elmer Alfonso <elmer@tanchong.com> Sent: Wednesday, June 17, 2020 11:53 AM To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com> Subject: Re: SNM20D202106/C02 - ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR INSURED VEHICLE SJP73L ON 12.06.2020 Dear Cecilia, Survey by marcus. Best Regards, Elmer Alfonso 96450084 From: Cecilia Low <cecilia.low@sg.cntaiping.com> Sent: Wednesday, June 17, 2020 10:28 AM To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com> Cc: Elmer Alfonso <elmer@tanchong.com> Subject: RE: SNM20D202106/C02 - ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR INSURED VEHICLE SJP73L ON 12.06.2020 Dear Sirs Please let us have an update, if the survey has been attended to.

NOTICE:

Thank you.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Cecilia Low

Sent: Monday, 15 June 2020 12:57 PM

To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Elmer Alfonso <elmer@tanchong.com>

Subject: RE: SNM20D202106/C02 - ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR INSURED VEHICLE

SJP73L ON 12.06.2020

Dear Sirs

Please attend to survey.

Thank you.

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From: Claims Dept of CTI

Sent: Monday, 15 June 2020 12:20 PM

To: Elmer Alfonso <elmer@tanchong.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202106/SJP73L/LOWCT - ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR

INSURED VEHICLE SJP73L ON 12.06.2020

Dear All,

RE- SEND with claim no.

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Thank you Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Elmer Alfonso < elmer@tanchong.com>
Sent: Monday, June 15, 2020 11:57 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: Re: ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR INSURED VEHICLE SJP73L ON 12.06.2020

Dear Sir/Ma'am,

Please advise if they will conduct survey today.

Best regards,

Elmer Alfonso 96450084

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, June 15, 2020 11:53 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Elmer Alfonso <elmer@tanchong.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR INSURED VEHICLE SJP73L ON 12.06.2020

Dear Cecilia,

Please conduct PRS for SLH1632K.

Note: officer in charge - Cecilia 63896530.

*** Kindly quote our reference number when replying.

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Thank you Claims Department

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From: Elmer Alfonso <elmer@tanchong.com>

Sent: Friday, June 12, 2020 4:33 PM

To: Claims Dept of CTI < com>

Subject: ACCIDENT INVOLVING MY CLIENT VEHICLE SLH1632K AND YOUR INSURED VEHICLE SJP73L ON 12.06.2020

Good Afternoon,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental. Can you Arrange survey on 15/06/2020 10:00 am Here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Please take note the vehicle is already towed in at NISSAN UBI WORKSHOP Level 6.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
Tel:67038691 EMAIL: elmer@tanchong.com



