Khanchna (LKK Auto)

From: Tee, Chee-Wah < Chee-Wah.Tee@aig.com>

Sent: 23 October 2020 5:38 PM
To: Jaslin Kok (LKK Auto)

Cc: Admin A; Khanchna (LKK Auto)

Subject: RE: Escalating of third party bodily injury - AIG REF: 0589665270SG *** LKK REF:

CC4/AIG20006231/T1ka3

Dear Jaslin,

We refer to our email dated 16 Oct 2020.

Kindly upload survey photos and report in Merimen soonest and submit bill.

Thank you.

Tee Chee Wah AIG

Complex Claims Examiner Claims Department

AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. <u>Click here to find out more</u>

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Tee, Chee-Wah

Sent: Friday, October 16, 2020 6:42 PM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Escalating of third party bodily injury - AIG REF: 0589665270SG *** LKK REF: CC4/AIG20006231/T1ka3

Dear Jaslin,

We have received TPPD LOD from third party solicitor.

Kindly upload survey photos and report in Merimen soonest and submit bill.

Thank you.

Tee Chee Wah

Complex Claims Examiner Claims Department

AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Olea, Maricel < Maricel.Olea@aig.com > Sent: Monday, September 28, 2020 10:37 AM

To: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>; Tee, Chee-Wah < Chee-Wah.Tee@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Mavis, Chew

<Chew.Mavis@aig.com>

Subject: #0589665270SG004#023# RE: Escalating of third party bodily injury - AIG REF: 0589665270SG *** LKK REF:

CC4/AIG20006231/T1ka3

Dear Jaslin,

Thank you for the referral.

Our Mr Tee is the OIC and he has acted on this matter.

Best Regards, Maricel Olea AIG

Senior Complex Claims Examiner Claims Department

AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 6419 1826

maricel.olea@aig.com | www.aig.sg

Follow us:



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]

Sent: Friday, September 25, 2020 5:55 PM

To: Olea, Maricel; Mavis, Chew **Cc:** Admin A; Khanchna (LKK Auto)

Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: 0589665270SG *** LKK REF:

CC4/AIG20006231/T1ka3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLJ 2595S on 05/06/2020.

Third party bodily injury ("BI") sighted in TP GIA report.

Note: officer in charge - Khanchna - 6841 2360

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.