

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 24 September 2020 5:27 pm
To: Goh, Jeremy
Cc: Admin A; SUR; Mei Kwan (LKKAuto)
Subject: RE: AIG Ref: 0589665270SG003

Dear Jeremy,

Kindly inform Moe (Advance Auto) agreed LKK to proceed direct settlement for this case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 7 July 2020 9:15 am
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: AIG Ref: 0589665270SG003

Dear Jeremy,

Kindly informed the vehicle conducted as without prejudice, there is no direct settlement for this case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 30 June 2020 11:57 am

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: AIG Ref: 0589665270SG003

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Shirley,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Tuesday, 30 June, 2020 10:59 AM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG Ref: 0589665270SG003

Dear LKK Team,

Please take note of getting consent from insured to settle the claim before any conversations with the TP Workshop.

Separately, please request for Third party video footage.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Sent: Tuesday, June 30, 2020 10:33 AM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: RE: 0589665270SG 003

Hi Jeremy,

Insured called and advised he received Traffic Police warning for Careless Driving.

He sounded very agitated and will be seeing the TPIO. Remember to get for TP video footage and do not settle without prior consent from insured.

Thanks bro.

Tee Chee Wah
AIG

Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 6419 1089

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From: Goh, Jeremy
Sent: Wednesday, June 10, 2020 10:21 AM
To: Tee, Chee-Wah
Subject: RE: 0589665270SG 003

Hi Chee Wah,

Noted with thanks. The survey is being done by LKK.

I will drop them a note to inform them of the case.

Thanks and Regards
Jeremy Goh
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Tuesday, June 9, 2020 7:02 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: 0589665270SG 003

Hi Jeremy,

I have engaged OI today and he disputes liability. OI making counter claim as well.

If you receive TP claim kindly request for video footage. OI has in-car camera but SD card was corrupted.

Thank you.

Tee Chee Wah
AIG
Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

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