

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 16 June 2020 3:43 pm  
**To:** 'Ben Tang'  
**Subject:** RE: OUR REF: SNM19D202515/PA5737E/BEN & YOUR REF: BK.19629.20.JI- SFJ395L - TPP -LOD ACKNOWLEDGEMENT

### **Urgent**

Dear Ben,

Kindly assist to create claim in Merimen System.

### **Workshop Details:**

#### **PRECISE AUTO SERVICE**

NO.1 KAKI BUKIT AVE 6

#02-34/36

SINGAPORE 417883

**Vehicle model :** **HONDA / VEZEL HYBRID SENSING 1.5X A**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Sent:** Friday, 22 May, 2020 1:39 PM

**To:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Re: OUR REF: SNM19D202515/PA5737E/BEN & YOUR REF: BK.19629.20.JI- SFJ395L -TPP - LOD ACKNOWLEDGEMENT

Dear Sir

We refer to your email below.

Please note that we have appointed surveyor M/s LKK Auto to conduct the reinspection of your client's vehicle SFJ395L.

cc: LKK ,please arrange for the reinspection as per schedule.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

**Sent:** Friday, May 22, 2020 11:42 AM

**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM19D202515/PA5737E/BEN & YOUR REF: BK.19629.20.JI- SFJ395L -TPP - LOD ACKNOWLEDGEMENT

Dear Sirs,

Kindly have your surveyor attend at No. 1 Kaki Bukit Avenue 6 #02-34 Autobay Singapore 417883 on 12 June 2020 at 2.00 p.m. for the re-survey of our client's vehicle.

Kindly ensure that your surveyor attends punctually.

**Kindly let us know which surveyor you have appointed so that we may inform our client accordingly.**

Please let us have your offer of settlement as soon as possible.

Regards,  
ST

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**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358  
TEL: 6536 6026  
FAX: 6536 2279  
email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)  
GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

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On Sun, 10 May 2020 at 18:02, Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)> wrote:

**WITHOUT PREJUDICE**

Dear June

We refer to above matter.

Without admission of liability, we request to conduct reinspection of your client's vehicle SFJ395L.

Please advise us the date ,time and place at least 10 days in advance.

Please hold hands on proceeding for amicable settlement.

Thank you.

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Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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**From:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>  
**Sent:** Monday, April 13, 2020 3:11 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>  
**Subject:** Re: OUR REF: SNM19D202515/PA5737E/BEN & YOUR REF: BK.19629.20.JI- SFJ395L -TPP -  
LOD ACKNOWLEDGEMENT

Dear Sir,

We refer to the above matter.

We hereby give you 10 days' notice that our client intends to proceed with the issue of a writ of summons against you/your insured. In this regard, please let us know if you are instructing solicitors to accept service of process on your/your insured's behalf.

Regards,

June

On Thu, 13 Feb 2020 at 16:42, Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)> wrote:

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving your letter / claim form dated 07 February 2020 with enclosures.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department at **6389 6175 Ben Tang** the officer in charge or 63896116 should you require our assistance or clarification.

Regards

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Fax (65) 6224 7175 / 6224 7478

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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