

## Denise Tay (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 5 June 2020 1:25 PM  
**To:** Denise Tay (LKKAuto); Steve Chen (LKK Auto); Celine Fong (LKKAuto)  
**Subject:** FW: [Paper Survey] PRI Notice Your ref: SLZ 8820T DOA: 11.04.2020 Our ref: SRSTP.8716A.20 (Our Ref: 1202000016273)

Dear Denise / Steve,

FYNA paper survey done, document uploaded in views.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>  
**Sent:** Friday, 5 June, 2020 12:06 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Motor Claims SG - SG Common <motorclaims.sg@fwd.com>  
**Subject:** [Paper Survey] PRI Notice Your ref: SLZ 8820T DOA: 11.04.2020 Our ref: SRSTP.8716A.20 (Our Ref: 1202000016273)

Hi LKK team,

Please conduct a paper resurvey on an urgent basis.

Kindly let us have the paper resurvey report soonest possible via email. We have uploaded third party's survey report in Merimen.

Thank you.

Regards,  
Josey

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**From:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>  
**Sent:** Tuesday, 14 April 2020 10:39 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Josey Loh Kah Wai - SGUser <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>  
**Subject:** PRI Notice Your ref: SLZ 8820T DOA: 11.04.2020 Our ref: SRSTP.8716A.20

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

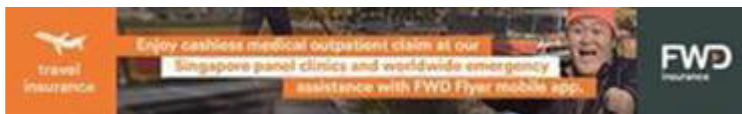


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



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**From:** Venessa Chan - SGUser

**Sent:** Tuesday, 14 April 2020 10:36 am

**To:** Ong & Shan LLC <[ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)>

**Cc:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>; Josey Loh Kah Wai - SGUser <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>

**Subject:** PRI Notice Your ref: SLZ 8820T DOA: 11.04.2020 Our ref: SRSTP.8716A.20

WITHOUT PREJUDICE

Dear CM,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S **LKK Auto Consultants** conduct the pre-repair survey (PRS) on your client's vehicle, SKG160D. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

***\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).***

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Ong & Shan LLC <[ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)>

**Sent:** Tuesday, 14 April 2020 10:24 am

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Subject:** [EXTERNAL] Re: PRI Notice Your ref: SLZ 8820T DOA: 11.04.2020 Our ref: SRSTP.8716A.20

Dear Venessa,

We refer to the above matter and your email on the even date.

Kindly find enclose of our client's reply for your necessary action.

Kindly let us hear from you soonest possible.

Thank you

Warmest Regards,

CM Chen

M/s Ong & Shan LLC

Block 184 Toa Payoh Central

#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: [ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)

On Tue, Apr 14, 2020 at 10:09 AM Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 14.04.2020 of the PRI Notice of your client's vehicle SKG160D;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Best Regards,

Venessa Chan

Administrative Assistant, Claims

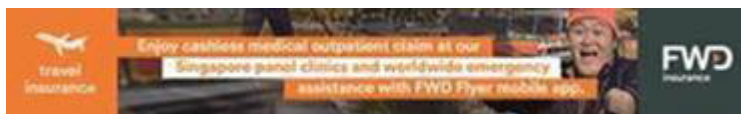


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Ong & Shan LLC <[ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)>

**Sent:** Tuesday, 14 April 2020 9:38 am

**To:** Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** [EXTERNAL] PRI Notice Your ref: SLZ 8820T DOA: 11.04.2020 Our ref: SRSTP.8716A.20

Dear Sirs,

We refer to the above matter.

Kindly find enclose of the PRI Notice of our client for your necessary action.

Kindly let us hear from you soonest possible. Thank you

Warmest Regards,

CM Chen

M/s Ong & Shan LLC

Block 184 Toa Payoh Central

#02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: [ongshanllc@gmail.com](mailto:ongshanllc@gmail.com)

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