

Re: OIC & Ref No. - Our Client : GBC 1840 X Your Insured : GBT 6039 P D.O.A : 03.06.2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 7/20/2020 11:15 AM

To: Mandy <mandy@ltm.sg>; 'motor claims Dept' <motorclaims@ltm.sg>

Cc: 'venus' <venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted via email.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, July 20, 2020 11:01 AM

To: Mandy <mandy@ltm.sg>; 'motor claims Dept' <motorclaims@ltm.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'venus' <venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OIC & Ref No. - Our Client : GBC 1840 X Your Insured : GBT 6039 P D.O.A : 03.06.2020

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, our ref CC6/CTI20006192/Kes3

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Mandy [mailto:mandy@ltm.sg]

Sent: Monday, 20 July 2020 10:50 AM

To: Mei Kwan (LKKAuto); 'motor claims Dept'

Cc: 'venus'; Admin A

Subject: RE: OIC & Ref No. - Our Client : GBC 1840 X Your Insured : GBT 6039 P D.O.A : 03.06.2020

Importance: High

WITHOUT PREJUDICE

Dear Mei Kwan,

Please advise the OIC and your reference number urgently.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

-

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+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

 BLK 176 SIN MING DRIVE
 SIN MING AUTOCARE #03-09/10/06
 SINGAPORE 575721

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Operating Hours: Mon – Fri 9am – 6 pm

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TEL: +65 6452 2135 FAX: +65 6452 2159

Sat 9am – 5pm

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 11 June, 2020 12:07 PM

To: motor claims Dept <motorclaims@ltm.sg>; assignments <assignments@lkkauto.com>

Cc: 'Mandy' <mandy@ltm.sg>; 'venus' <venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request Survey - Our Client : GBC 1840 X Your Insured : GBT 6039 P D.O.A : 03.06.2020

Dear Tina,

 Summer's email address - assignments@lkkauto.com.

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Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

 Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motor claims Dept <motorclaims@ltm.sg>

Sent: Thursday, 11 June, 2020 11:54 AM

To: assignment@lkkauto.com
Cc: 'Mandy' <mandy@ltm.sg>; 'venus' <venus@ltm.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Request Survey - Our Client : GBC 1840 X Your Insured : GBT 6039 P D.O.A : 03.06.2020

WITHOUT PREJUDICE

Dear Sir / Madam,

We are assisting our mutual client the vehicle owner of **GBC 1840 X** to submit a claim against your insured, **GBT 6039 P** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please advised on the liability?

PS: Summer, Kenneth has done the pre-repair survey earlier this morning.

Thank you and regards,

Tina

Motor Claim Department

- www.LTM.sg

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+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩摩私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

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