## Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Thursday, 14 January 2021 11:40 AM

To: YAUTUNG@YAHOO.COM

Cc: Admin A

Subject: ACCIDENT INVOLVING SMA 1001G & FBE 5248U ALONG/AT EDGEDALE PLAINS ON

20/05/2020

Our Ref: CC4/AIG20006190/Ura3

## NG YAU TUNG (WU YOUTONG) - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

## ACCIDENT INVOLVING SMA 1001G & FBE 5248U ALONG/AT EDGEDALE PLAINS ON 20/05/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from FBE 5248U against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as you were turning left into the carpark and collided with third party who is moving in his own lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

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