

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jun 2020 Edit Reg		09 Jun 2020 00:00 Edit Adj Rpt	S\$13,638.94 Edit Estimates	S\$13,638.94 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: TAN LAY GEOK , ID: S1297570H									
Main Claimant: HAMZAH BIN OSOP , ID: S7713143D									
Vehicle Reg. No.: SKE3769P		Date of Loss: 06/06/2020 11:00 - :59 [46 Months and 9 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 2097530466SG		Policy/Cover Note No.: 2100420155 (Comprehensive)							
Vehicle Reg. No. (Insured): SKS6878P		Policy No. (Claimant): DMPG20004204							
Excess:									
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/06/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKE3769P (2097530466SG)**
[SKS6878P]
TP
HAMZAH BIN OSOP
Jun 6 2020 11:00AM
[TAN LAY GEOK]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser		
Photos/Images			3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/06/20 08:27	Odometer Reading		Load JPG	
2	11/06/20 08:27	Chassis Number		Load JPG	
3	11/06/20 08:27	General View		Load JPG	
4	11/06/20 08:27	General View		Load JPG	
5	11/06/20 08:27	General View		Load JPG	
6	11/06/20 08:27	General View		Load JPG	
7	11/06/20 08:27	General View		Load JPG	
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38	11/06/20 08:27	General View		Load JPG	
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40	11/06/20 08:27	General View		Load JPG	

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
41	11/06/20 08:27	General View		Load JPG ☒
42	11/06/20 08:27	General View		Load JPG ☒
43	11/06/20 08:27	General View		Load JPG ☒
44	11/06/20 08:27	General View		Load JPG ☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	09/06/20 14:42	TP ESTIMATE		Load PDF
2	09/06/20 14:42	TP GIA REPORT		Load PDF
3	09/06/20 17:48	TP ESTIMATE MARKED + WHEEL ALIGNMENT REPORT		Load PDF
4	10/06/20 11:37	Status of Driving Licence		Load PDF
5	04/08/20 09:05	EMAIL FROM AIG - APPROVAL TO REJECT		Load PDF
6	04/08/20 09:06	EMAIL TO TP REJECT CLAIM		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	10/06/20 11:08	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/AIG20006179/R1KA3S2**Date:** 12/08/2020**REFERENCE**

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100420155
Claimant Vehicle No :	SKE3769P	Insured Vehicle No :	SKS6878P
Date of Loss:	06/06/2020	Nature of Claim:	TP
		Claim No:	2097530466SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKE3769P	Engine No:	CZD614028
Make & Model:	VOLKSWAGEN TOURAN, 1.4 TSI TL 5T12NZ (A)	Chassis No:	WVGZZZ1TZW000388
Reg. Date:	28/07/2016 (Man. Year: 2016)	Odometer:	62387 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/55 R17	Rear Tyre Size:	205/55 R17
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,728.30	5,268.94	2,459.36	31.82
Miscellaneous Items	0.00	0.00	0.00	
Labour	14,750.00	8,370.00	6,380.00	43.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	22,478.30	13,638.94	8,839.36	39.32
+ GST 7.00/7.00% (S\$)	1,573.48	954.73	618.75	39.32
Nett Amount (S\$)	24,051.78	14,593.67	9,458.11	39.32

INSPECTION

Date of Assignment:	09/06/2020		
Date Inspected:	09/06/2020	Inspected At:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	10.0 days		

Adjuster: MOHD RASUL**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

8/12/2020

Adjuster Report

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$2,759.35 NETT)

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED: REAR BUMPER	Deformed	1,186.23 FS	*1,186.23 FS
2	1		*GUIDE PIECE: BUMPER SIDE BRACKET RH	*Check	31.16 FS	*- FS
3	6		*EXPANDING NUT	Necessary	8.70 FS	*8.70 FS
4	1		*SECTIONAL PART SIDE PANEL: RHS REAR FENDER	Bent	1,578.37 FS	*1,578.37 FS
5	1		*2K-FULLSCHAUM	Necessary	144.94 FS	*144.94 FS
6	1		*SEALANT CAN BE SPRAYED	Necessary	61.67 FS	*61.67 FS
7	1		*ZINC SPRAY	Necessary	62.88 FS	*62.88 FS
8	1		*2K-BODY ADHESIVE	Necessary	406.76 FS	*406.76 FS
9	1		*SIDE WINDOW NOT PRE-TEST: RHS FENDER GLASS	Necessary	285.31 FS	*285.31 FS
10	1		*1K WINDOW ADHESIVE	Necessary	49.51 FS	*49.51 FS
11	1		*ADHESIVE REMOVER	Necessary	114.79 FS	*114.78 FS
12	1		*PRIMER	Necessary	25.74 F	*25.74 F
13	2		*APPLICATOR	Necessary	18.78 F	*18.78 F
14	1		*ACTIVATOR FOR PROTECTED W	Necessary	23.77 F	*23.77 F
15	1		*STONE PROTECTION FOIL: RR FENDER FOIL	Necessary	31.68 F	*31.68 F
16	1		*WHEEL DISC ALUM WITH	Cut	1,176.84 F	*1,176.84 F
17	1		*RUBBER VALVE	Necessary	3.29 F	*3.29 F
18	1		*TIE ROD	*Check	100.41 F	*- F
19	1		*TRACK CONTROL ARM: UPPER ARM	*Check	260.16 F	*- F
20	1		*TRACK CONTROL ARM: LOWER ARM	*Check	279.71 F	*- F
21	1		*TRAILING ARM	*Check	492.79 F	*- F
22	1		*WHEEL BEARING HOUSING	*Check	693.76 F	*- F
23	1		*BONDED RUBBER MOUNTING	*Check	27.36 F	*- F
24	1		*WHEEL BEARING WITH MOUNTI	*Check	574.00 F	*- F
25	1		*BOLT HEX. HD.	Necessary	12.18 F	*12.18 F
26	1		*BOLTHEX HD. WITH SHOUL	Necessary	8.28 F	*8.28 F
27	1		*ECCENTRIC SCREW	Necessary	15.37 F	*15.37 F
28	1		*ECCENTRIC SCREW	Necessary	15.64 F	*15.64 F
29	1		*DEGREASER CLEANER 500ML	Necessary	38.22 F	*38.22 F

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **7,728.30** **5,268.94**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK SHORT CIRCUIT / HARNESS REPAIR.	New	280.00	0.00
2	DIAGNOSTIC AND PROGRAMMING.	New	480.00	480.00
3	R&R REAR U/CARRIAGE.	New	2,520.00	1,260.00
4	R&R RIM & BALANCE.	New	50.00	50.00
5	WHEEL ALIGNMENT.	New	360.00	360.00
6	LABOUR.	New	5,040.00	3,360.00
7	SPRAY PAINT.	New	3,200.00	1,600.00
8	R&R REAR SEAT.	New	840.00	420.00
9	R&R REAR FENDER GLASS.	New	840.00	420.00
10	R&R REAR LUGGAGE TRIM.	New	840.00	420.00
11	RR FENDER GLASS SOLAR FILM. (*Check)	New	300.00	0.00
Gross Labour Cost (S\$)			14,750.00	8,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >