



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 17/05/2021

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJM 36K (Insd Veh)	Your Ref. No. : DM20HO00891-JG
	SMA 2261R (TP Veh)	Our Ref. No. : CC4/EQI20006176/R1ba3q2
Date of Accident	9/6/2020	

Liability	100%	
Final Repair Cost	: \$ 10,532.01	
Loss of Use	: \$	days
Rental (If any)	: \$ 1,070.00	10 days
Others:	: \$ 2.00	
	: \$	
	11,604.01	
Final Settlement Sum	: \$ 11,604.01	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	: \$ 11,604.01
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

Jasper Chua (LKK Auto)

From: Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>
Sent: Thursday, 30 July 2020 11:34 AM
To: Jasper Chua (LKK Auto)
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Edwin Abcede Caina
Subject: Your Ref: SJM36K (EQ) Our Ref: SMA2261R DOA: 09/06/2020
Attachments: scan.pdf

Dear Jasper,

Pls. refer to attached LOD.

Our customer claims as follows.

Cost of repair	\$ 10,532.01
Loss of rental	\$ 1,284.00 (\$128.40 x 10 days)
GIA search fee	\$ 2.00

Total	\$ 11,818.01

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



To:
Cycle & Carriage Automotive Pte Limited
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date:

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMA2261R (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on (*date and time of accident*) on/along NEWTON CIRCUS (*location*) between the Vehicle and SJM36K (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



Name: THAM CHENG-E SXXXX979H
NRIC / Passport No. / Company Registration No.:

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Tham Cheng-e (tan Jingyu) Blk 55 Strathmore Avenue #05-147 Singapore 140055 Contact No Mobile: 90114007 29/06/2020	Cust No/Name	/Tham Cheng-E (Tan Jingyu)
	Reg No/Reg Date	SMA2261R / 31/05/2018
	Date In/Mileage	29/06/2020/ 15333
	Chassis/Package	MMBSTA13AJH001687 /DC17S3C
	Engine No	3A92UGR8679
	Make/Model	MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim	A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	14/07/2020/ 15:57	TLE	884 / Lauro Songcuan	53565	41456889		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								2750.00
RENEW RH FRONT DOOR, RH REAR DOOR & ROCKER PANEL BODY KIT, REPAIR RH FRONT FENDER, RH REAR FENDER, REAR BUMPER & BODY KIT								
E PNT98000								2520.00
SPRAY PAINT RH FR FENDER, RH FR DOOR, RH REAR DOOR, RH REAR FENDER, REAR BUMPER, REAR BUMPER BODY KIT & ROCKER PANEL BODY KIT LH								
E PNT88000								275.00
REMOVE & REFIT RH FRONT DOOR COMPONENTS								
E PNT88000								275.00
REMOVE & REFIT RH REAR DOOR COMPONENTS								
A 54900099								50.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 10028901								200.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST								
M SUNDRY								150.00
APPLY ANTI CORROSION ON AFFECTED AREAS								
E PNT88000								80.00
REMOVE AND REFIT REVERSE SENSOR								
M SUNDRY								30.00
SUNDRIES								
X	PANEL ASSY,FR DOOR,RH			1.00	996.00	00.00		996.00
X	TAPE,FR DOOR SASH,RH			1.00	29.00	00.00		29.00
X	PANEL ASSY,RR DOOR,RH			1.00	799.00	00.00		799.00
X	TAPE,RR DOOR SASH,RH			1.00	29.00	00.00		29.00
X	UNPAINTED BODYKITS			1.00	1643.00	00.00		1643.00
X	EMBLEM ECO			1.00	17.00	00.00		17.00
Z TEXT								
TP CLAIM EQ - SJM36K								
SURVEY: RASUL 29.06.2020								
DOA: 09.06.2020								
08 DAYS								
Guarantee Your Warranty, Maintain with Cycle & Carriage!								
Parts		3,513.00				Nett	9,843.00	
Labour		6,150.00	7% GST on			9843.00	689.01	
Standard Menu		0.00						
Specialist Job		0.00				Total Payable	10,532.01	
Diagnostics Job		0.00				Paid	0.00	
Sundry/Others		180.00				Total Due	10,532.01	
Total(w/o GST)		9,843.00						

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**THAM CHENG-E**

INVOICE : AR2007-0104
DATE : 09/07/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202006-0163

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SMP7087R 1,200.00
Make / Model :
Rental Dates : Rental Billing From 29/06/2020 To 09/07/2020
Period : 10 days
Rental Rate : S\$ 128.40 Per Day (Including GST)
Reference No : SMA2261R

AMOUNT : S\$
ONE THOUSAND TWO HUNDRED EIGHTY-FOUR
DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,200.00
GST 7% : 84.00
TOTAL S\$: 1,284.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



RENTAL AGREEMENT

202006-0163

Hirer's Name THAM CHENH-E		Date of Birth 26.07.1979	Passport/ Nric No. S7923979H	Nationality
Address 55 STRATMORE AVE		Occupation	Driving Licence No.	Date of Expiry
# 05-147	Postal Code 140055	Contact No.	Mobile Phone No. 9011 4007	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT

Date 29.6.20	Time 9.15am	Mileage KM	E 1/4 1/2 3/4 F
Date 9.7.20	Time 10.20am	Mileage KM	Remarks 60

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	10	@	120 + gst	1200
DISCOUNT				
GST @ 7%				84
TOTAL				1284
EXTENSION				AK2007-0104
<i>Handwritten: 2261 R</i>				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

[Signature]
 Hirer's Signature

Joint Hirer's/ Guarantor's Signature

[Signature]
 for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	SMP 7087 R	MODEL
FROM		RETURN

*Estimate Date. For actual return see CHECK IN



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-069750

Date of Request: 10/06/2020

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 10/06/2020
Enquiry By Edwin Abcede Caina
TP Vehicle No. SJM36K
Accident Date 09/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJM36K	EQ Insurance Company Ltd	18/12/2019-17/12/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Monday, 3 August 2020 8:48 AM
To: MLIEW0753@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SMA 2261R AND SJM 36K ON 09/06/2020

Our Ref: CC4/EQI20006176/R1ba3

03 AUGUST 2020

LIEW MIN HIN

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 2261R AND SJM 36K ON 09/06/2020

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 7 April 2021 1:50 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: SMA2261R / SJM36K TP CLAIM DOA:09.06.2020 (DM20HO00891-JG) / LKK ref : CC4/EQI20006176/R1ba3q2

Dear Jasper

Please proceed to resolve this matter up to \$11,604.01

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 7 April 2021 9:52 AM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SMA2261R / SJM36K TP CLAIM DOA:09.06.2020 (DM20HO00891-JG) / LKK ref : CC4/EQI20006176/R1ba3q2

Dear Joel,

We had explain to insured that this is not a good case to defence on as based on the video footage attached and accident report , our insured exiting left onto Bukit Timah Road and encroached into third party 's lane. He will let insurance to decide/handle the claim as he's not insured by EQ anymore.

Kindly let us have your mandate approval as in email dated 16/11/2020 for our pursual.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 31 March 2021 10:19 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMA2261R / SJM36K TP CLAIM DOA:09.06.2020 (DM20HO00891-JG) / LKK ref : CC4/EQI20006176/R1ba3q2

Dear Jasper

Any updates on this matter?

We received email reminder from Cycle & Carriage.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Joel Goh

Sent: Wednesday, 10 March 2021 2:22 PM

To: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMA2261R / SJM36K TP CLAIM DOA:09.06.2020 (DM20HO00891-JG) / LKK ref : CC4/EQI20006176/R1ba3q2

Dear Jasper

Please advise if insured's dispute has been resolved.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Wednesday, 10 March 2021 12:04 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SMA2261R / SJM36K TP CLAIM DOA:09.06.2020 (DM20HO00891-JG) / LKK ref : CC4/EQI20006176/R1ba3q2

Dear Joel,

Attached file and videos for your necessary action.

Kindly acknowledge when received .

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)

Sent: Thursday, 7 January 2021 5:44 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SMA2261R / SJM36K TP CLAIM DOA:09.06.2020 (DM20HO00891-JG) / LKK ref : CC4/EQI20006176/R1ba3q2

Dear Joel,

Any updates ?

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)

Sent: Monday, 16 November 2020 5:05 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SMA2261R / SJM36K TP CLAIM DOA:09.06.2020 (DM20HO00891-JG) / LKK ref : CC4/EQI20006176/R1ba3q2

Dear Sir/Mdm,

We refer to the subject matter.

Based on the video footage attached and accident report , our insured exiting left onto Bukit Timah Road and encroached into third party 's lane. However , our insured is disputing on the liability as email attached.

Summary to offer to repairer **CYCLE & CARRIAGE AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 11,270.31	\$ 10,532.01
Loss of Rental (\$120 x 10 days) (w/gst)	\$ 1,284.00	\$ 1,070.00
GIA	\$ 2.00	\$ 2.00
Proposed Total	\$ 12,556.31	\$ 11,604.01

(\$100 x 10 days)
(w/gst)

Breakdown of days is as follows:

Recommended repair days	8
Weekends / Downtime	2
CLAIM DAYS	10

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 30 June 2020 10:05 AM

Jasper Chua (LKK Auto)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Wednesday, 21 April 2021 4:46 PM
To: Jasper Chua (LKK Auto)
Cc: Janice Goh; Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting; Edwin Abcede Caina
Subject: RE: Your Ref: SJM36K (EQ) Our Ref: SMA2261R DOA: 09/06/2020

Dear Jasper,

Pls. refer to our bank details below.

Account Name	Cycle & Carriage Automotive Pte Ltd
Account Number	01-0-141927-9
Bank Name	Standard Chartered Bank (Singapore) Pte Limited
Bank Code	9496
Branch Name	Battery Road Branch
Branch Code	001
Email Address	receivables@cyclecarriage.com.sg

Thanks

Best regards,

Larry Songcuan
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: 21 April 2021 04:38 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Janice Goh <janice.goh@eqinsurance.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: Your Ref: SJM36K (EQ) Our Ref: SMA2261R DOA: 09/06/2020

This email was sent from outside of your organisation

Hi Larry,

Please be informed that EQ is moving into E-payment modes.

Kindly provide bank details as below :

Account Name	
Account Number	
Bank Name	
Bank & Branch Code	

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Tuesday, 20 April 2021 12:11 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Janice Goh <janice.goh@eqinsurance.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: RE: Your Ref: SJM36K (EQ) Our Ref: SMA2261R DOA: 09/06/2020

Dear Jasper,

We accept your offer of \$ **11,604.01**

We will be expecting to receive the payment if DV is waived.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: 07 April 2021 01:58 PM

To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; janice.goh@eqinsurance.com.sg

Cc: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Your Ref: SJM36K (EQ) Our Ref: SMA2261R DOA: 09/06/2020

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 10,532.01
2. Loss of Rental (w/GST) (10 days x \$100.00)	\$ 1,070.00
3. GIA Search Fee	\$ 2.00
Total	\$ 11,604.01

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)

Sent: Monday, 5 April 2021 1:27 PM

To: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; janice.goh@eqinsurance.com.sg

Cc: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Subject: Your Ref: SJM36K (EQ) Our Ref: SMA2261R DOA: 09/06/2020

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that our insured is disputing on the liability. We are currently in the midst of handling our insured.

We will get back to you for an update/offer in due course.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."