



中国私人有限公司
CHOONG KOK AGENCY PTE LTD

Co Reg No.: 198502667H
www.cka.com.sg
admin@cka.com.sg

MAIN SHOWROOM: No. 79, Kaki Bukit Ave 1
Shunli Industrial Park, Singapore 417952
Tel: 6748 5455 Fax: 6748 3433

JURONG AREA: Blk 343, Jurong East
Street 31 #01-63, Singapore 600343
Tel: 6566 6180 Fax: 6566 6606

BUKIT BATOK: 50 Bukit Batok St 23
Midview Building #01-20, Singapore 659578
Tel: 6861 3005 Fax: 6861 3008

TOH GUAN AREA: 34 Toh Guan Road East
#01-27, Singapore 608579
Tel: 6316 1468 Fax: 6316 1489

4 NOV 2020

MS FIRST CAPITAL INSURANCE LIMITED
6 RAFFLES QUAY #21-00
SINGAPORE 048580

FINAL BILL FOR SCOMADI TL 200 FBL1878R THIRD PARTY CLAIM AGAINST
SHC3496Y ON 6 MARCH 2020

1. RIGHT SIDE COVER	1PCS	\$180.00
2. REAR RIGHT STRIP	1PCS	\$38.00
3. RIGHT FOOT PEDAL	1PCS	\$80.00
4. DECORATION FRAME	1PCS	\$28.00
5. DECORATION STRIP	1PCS	\$38.00
6. FRONT SHIELD	1PCS	\$280.00
7. FRONT FORK	1PCS	\$250.00
8. STEERING BEARING	1PCS	\$180.00
9. RH LEVER	1PCS	\$80.00
10. SHAFT FRONT WHEEL	1PCS	\$68.00
		\$ 1222.00
LESS 10%		\$ 122.20
		\$1099.80
LABOUR		\$200.00
FORK OIL		\$30.00
TOWING (2 WAYS)		\$50.00
FRONT NO PLATE		\$20.00
		\$1399.80

LUMP SUM REPAIR \$1100.00
ADD GST \$77.00
LOSS OF USED \$ 90.00

TOTAL \$ 1267.00



ATUHORISATION TO ACT

I Muhammad Rashid Bin Senin ("the third party claimant") of
BK 296 Punggol Central #04-503 5820296 (address),
owner of FBL 1878 R (vehicle no) here by authorize Choong Kok Agency
Pte Ltd (the workshop) to act for me with respect
to my claim for repair costs and Loss of use (claim) for my vehicle no FBL 1878 R,
that was damaged pursuant to the accident which occurred on 6/3/20 (date)
along P/E towards Loyal Ave (location) involving vehicle no
SHC 3496 Y (the accident).

I further authorized the workshop to settle my above mentioned claim in a manner that the deem fit
and the payment cheque being made the workshop Choong Kok Agency Pte Ltd..

Thank you ver much for your co-operation.

Signed by the third party claimant
Date : 12/4/20

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002332MFSH
ACCIDENT DATE : 06/03/2020
ACCIDENT LOCATION : PIE TOWARDS LOYANG AVE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LONG SHYK YONG
INSURED VEHICLE : SHC 3496Y
INVOLVED PARTY : FBL 1878R
SETTLEMENT SUM : \$ 1,237.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : MUHAMMAD RASHID BIN SENIN

Signature and Date :  29/3/21

WITNESS : Agnes Lee

Signature and Date :  29/3/21

**"SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM"**



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04 NOV 2020

MS FIRST CAPTIAL INSURANCE LTD
6 RAFFLES QUAY
#21-00
SINGAPORE 048580

TAX INVOICE
GST Reg No. M2-0072013-0

Motor Claim Department

ACCIDENT INVOLVED FBL1878R & SHC3496Y ON 06 MARCH 2020

Lum Sum Repair	\$ 1100.00
Add GST	\$ 77.00
Total	\$ 1177.00

Thank You

YOURS FAITHFULLY



FW: Our Ref : D20002332MFSH / FW: SEEK MANDATE QUANTUM [Express Settlement via LKK] / Our ref: CC4/FCI20006174/Eda3q2 [ACCIDENT INVOLVING SHC3496Y AND FBL1878R ON 06/03/2020]

Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Wed 11/11/2020 1:57 PM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Dear Jia Le,

Pls offer as per below :

COR - \$1,177

LOU - \$60 (\$20 x 3 days)

TOTAL - \$1,237

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, 9 November 2020 11:46 am

To: Karen Tan <karentan@msfirstcapital.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002332MFSH/1 // Our ref: CC4/FCI20006174/Eda3q2 [ACCIDENT INVOLVING SHC3496Y AND FBL1878R ON 06/03/2020]

Claim No: D20002332MFSH/1

LKK Ref: CC4/FCI20006174/Eda3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 3496Y AND FBL 1878R ON 06/03/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer “CHOONG KOK AGENCY PTE LTD” at \$1,237.00(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,377.33	\$ 1,177.00
2. Loss of Use (3days x \$30)	\$ 90.00	\$ 60.00 (3days x \$20)
Total	\$ 2,467.33	\$ 1,237.00

Surveyor recommended 03 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Monday, 22 June 2020 1:20 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: EXPRESS SETTLEMENT: REQUEST FOR 3P VIDEO FOOTAGE: SURVEY ASSESSMENT - D20002332MFSH/1 // EXPRESS SETTLEMENT LKK

Dear Jia Le,

We refer to your email dated 17.06.2020.

You may proceed with Express Settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 |

Fax No. : 6507 3849 | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 17 June 2020 9:10 am
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR 3P VIDEO FOOTAGE: SURVEY ASSESSMENT - D20002332MFSH/1 // EXPRESS SETTLEMENT LKK

Dear Karen,

Enclosed herewith the witness video footage and Police Investigation Result provided by third party.

Based on information on hand, we are of the view that the liability is down against insured.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]
Sent: Thursday, 11 June 2020 3:29 PM
To: Diana (LKK Auto)
Cc: Admin A; Jia Le (LKK Auto)
Subject: REQUEST FOR 3P VIDEO FOOTAGE: SURVEY ASSESSMENT - D20002332MFSH/1 // EXPRESS SETTLEMENT LKK

Dear Sirs/Madam,

We refer to your email dated 11.06.2020.

Our Insured driver was not aware of this accident. We note that third party has video footage of the accident. Kindly assist to obtain for review.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 |

Fax No. : 6507 3849 | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Thursday, 11 June 2020 2:22 pm

To: Karen Tan <karentan@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002332MFSH/1 // EXPRESS SETTLEMENT LKK

YOUR REF: D20002332MFSH

LKK REF: -

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle **FBL 1878R** at M/s Choong Kok Agency Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Jia Le** and she can be contacted via email.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 | email: Diana@lkkauto.com | fax: 6741-4108

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Monday, 8 June, 2020 9:49 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;
KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20002332MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.