



Co. Reg. No. 2000-00606-K
GST Reg. No. 2000-00606-K

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL. (65) 6467 2200
FAX. (65) 6278 5535
motorway.com.sg

22th JUNE 2020

FIRST CAPITAL INSURANCE LTD

36 Robinson Road
#16-01 City House
Singapore 068877

Attn: Motor Claims Officer In Charge

Dear Sirs,

**ACCIDENT INVOLVING SLC6908J AND SHA8517Z ON 30.05.2020 AT 0245HRS
ALONG JURONG ISLAND HIGHWAY.**

We are the authorized repair workshop for the owner of vehicle number SLC6908J, which was involved in the above captioned accident caused by your insured vehicle number SHA8517Z driver at the material time. The vehicle owner of SLC6908J has requested and authorized us to assist him in presenting his claim for the damages to the vehicle.

We are submitting this claim in demand for direct settlement on behalf of the owner/claimant:

COST OF REPAIR (incl. 7% GST)	:	\$1,819.00	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$100 X 5 DAYS) - PRI ONE DAY	:	\$500.00	
TOTAL	:	\$2,319.00	

We enclosed herewith the following documents to support the claims.

Failure of which the case shall be send to our solicitor without further advice.

Kindly review and revert within the next (7) seven days.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID : 6571 9642, Fax : 6278 5535

Email : ainee@motorway.com.sg

LETTER OF AUTHORIZATION

To : **Motorway Car Care Centre Pte Ltd & Insurance Company**
RE : Accident involving

Vehicle(s) Number : **SLC6908J & SHA8517Z**
Location : **JURONG ISLAND HIGHWAY**
Date & Time : **30.05.2020 @ 0245HRS**

I / We **MOTORWAY CAR RENTALS PTE LTD**
NRIC / ROC No. **199902927C**

The owner of vehicle number **SLC6908J** hereby authorize MOTORWAY CAR CARE CENTR PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis. **I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.**

1. If the 3rd party claim is unsuccessful or partly successful as the case may be I/We hereby instruct and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our insurance company on my / our vehicle immediately without delay.
2. If for any reason my / our insurers' are not willing to settle the repair costs either in part or in full,
I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
3. In alternative to no.1 & no. 2 above, if the 3rd party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
4. I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
5. I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3rd party / own insurance claims.
6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3rd party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE

DATED THIS 22 DAY OF JUNE 2020


Signature of Owner / Driver
(Company's Stamp – if any)




Signature of Witness
Name of Witness :

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002273MFSH
ACCIDENT DATE : 30/05/2020
ACCIDENT LOCATION : JURONG ISLAND HIGHWAY
INSURED : CITYCAB PTE LTD
INSURED DRIVER : TEO BENG SAN
INSURED VEHICLE : SHA 8517Z
INVOLVED PARTY : SLC 6908J
SETTLEMENT SUM : \$ 2,119.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

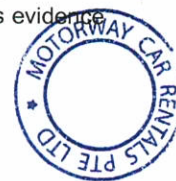
I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : MOTORWAY CAR RENTALS PTE LTD

Signature and Date :

WITNESS :

Signature and Date :





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Co./GST Reg. No. 200000606K
PayNow Corporate UEN/Business Reg. 200000606K

TAX INVOICE NO: C0054045

Owner's Information	P/O No	Service Advisor	Job Card No
A/C: M0062 MS FIRST CAPITAL PTE LTD 36, ROBINSON ROAD, #16-01 CITY HOUSE SINGAPORE 068877			JC047871
	Registration No.	Make/Model	Date of Invoice
	SLC6908J	HYUNDAI HYUNDAI ACCENT	22/6/2020
	Mileage (km)	Next Mileage	Next Service Date
	0		08/06/2020
	Chassis No.	Engine No.	Promised Date/Time
	KMHCT41BTGU136801		

Service Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
FINALIZE COR	1	1,700.00	1,700.00
		TOTAL	S\$ 1,700.00
		ADD GST @ 7%	119.00
		GRAND TOTAL	S\$ 1,819.00

SINGAPORE CURRENCY ONE THOUSAND EIGHT HUNDRED NINETEEN ONLY

Important Note for Consumer:

1. Good sold are non returnable and non refundable.
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature



Jia Le (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 5 August 2020 1:22 PM
To: Jia Le (LKK Auto)
Cc: Serene Ler
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002273MFSH // Our ref: CC6/FCI20006170/R1dv3q2 [ACCIDENT INVOLVING SHA8517Z AND SLC6908J ON 30/05/2020]

Without Prejudice

Dear Jia Le,

Please proceed to offer \$2019 - \$2119.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 5 August 2020 11:26 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002273MFSH // Our ref: CC6/FCI20006170/R1dv3q2 [ACCIDENT INVOLVING SHA8517Z AND SLC6908J ON 30/05/2020]

Dear Eric,

Third party request for CORw/GST at \$1,819.00 due to typo error for LOD.

We re-seek your approval to offer third party as follow:-

COR : \$1,819.00
LOU : \$200 - \$300
To offer : \$2,019 - \$2,119

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

Sent: Wednesday, 5 August 2020 12:04 AM

To: Jia Le (LKK Auto)

Cc: Serene Ler

Subject: FW: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002273MFSH // Our ref: CC6/FCI20006170/R1dv3q2 [ACCIDENT INVOLVING SHA8517Z AND SLC6908J ON 30/05/2020]

Without Prejudice

Dear Jia Le,

You have our mandate to settle as follow:

COR : \$1,818.00

LOU : \$200 - \$300

To offer : \$2,018 - \$2,118

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, 14 July 2020 5:33 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Serene Ler <SereneLer@msfirstcapital.com.sg>

Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002273MFSH // Our ref: CC6/FCI20006170/R1dv3q2 [ACCIDENT INVOLVING SHA8517Z AND SLC6908J ON 30/05/2020]

Claim No: D20002273MFSH

LKK Ref: CC6/FCI20006170/R1dv3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 8517Z AND SLC 6908J ON 30/02/2020

We refer to the above matter.

Insured driver changed lane and resulted accident.

We seek your approval to offer Third Party repairer "MOTORWAY CAR CARE CENTRE PTE LTD" at \$2,118.00(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,727.54	\$ 1,818.00
2. Loss of Use (5days x \$100)	\$ 500.00	\$ 300.00 (5days x \$60)
Total	\$ 8,227.54	\$ 2,118.00

Surveyor recommended 04 days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

Sent: Thursday, 25 June 2020 8:58 AM

To: Diana (LKK Auto)

Cc: Admin A; Jia Le (LKK Auto); Serene Ler

Subject: RE: SURVEY ASSESMENT - D20002273MFSH // EXPRESS SETTLEMENT LKK REF: CC6/FCI20006170/R1dv3

Without Prejudice

Dear Diana,

Attached OI SAS report as per request.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Thursday, June 25, 2020 8:46 AM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEY ASSESMENT - D20002273MFSH // EXPRESS SETTLEMENT LKK REF: CC6/FCI20006170/R1dv3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Monday, 8 June 2020 6:29 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEY ASSESMENT - D20002273MFSH // EXPRESS SETTLEMENT

YOUR REF: D20002273MFSH

LKK REF: -

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Diana| Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

Sent: Thursday, 4 June 2020 3:53 PM

To: Tew Ai Nee

Cc: Serene Ler; Admin A; Mei Kwan (LKKAuto)

Subject: RE: Our Ref: D20002273MFSH Request Liability Status for SLC6908J & SHA8517Z DOA: 30.05.2020

Without Prejudice

Dear Ainee,

Further to my email just now.

We agree on Direct Settlement, quantum(\$5,594.07) to be agreed.

We will get LKK to survey your client's vehicle.

Dear LKK,

Please refer to attachment and assist on the survey.

We agreed with Workshop on DS, please liaise with workshop on ES.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Eric Woo

Sent: Thursday, 4 June 2020 1:47 pm

To: Tew Ai Nee <ainee@motorway.com.sg>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: D20002273MFSH Request Liability Status for SLC6908J & SHA8517Z DOA: 30.05.2020

Without Prejudice

Dear Ainee,

We are agreeable on Direct Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Tew Ai Nee <ainee@motorway.com.sg>

Sent: Thursday, 4 June 2020 11:11 am

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: D20002273MFSH Request Liability Status for SLC6908J & SHA8517Z DOA: 30.05.2020

Dear Eric,

Please find attach estimate for your reference.

Thanks & Regards
Ainee

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

Sent: Thursday, 4 June, 2020 10:37 AM

To: Tew Ai Nee <ainee@motorway.com.sg>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: Our Ref: D20002273MFSH Request Liability Status for SLC6908J & SHA8517Z DOA: 30.05.2020

Without Prejudice

Dear Ainee,

There is no attach document.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Thursday, 4 June 2020 10:26 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: D20002273MFSH Request Liability Status for SLC6908J & SHA8517Z DOA: 30.05.2020

Dear Eric,

Please find attach estimate for your reference.

Thanks & Regards
Ainee

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]
Sent: Thursday, 4 June, 2020 9:08 AM
To: ainee@motorway.com.sg
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: Our Ref: D20002273MFSH Request Liability Status for SLC6908J & SHA8517Z DOA: 30.05.2020

Without Prejudice

Dear Annie,

Would appreciate if you can provide us a copy of your estimate before we agree on direct settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Tew Ai Nee <ainee@motorway.com.sg>

Sent: Tuesday, June 2, 2020 12:52 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: Request Liability Status for SLC6908J & SHA8517Z DOA: 30.05.2020

Dear All,

Kindly advise who is the OIC for this case.

Please check for the liability status.

Best Regards,

Annie Tew

Motor Claims Department

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road, Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535