

Asher Sng (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Wednesday, 17 March 2021 2:12 PM
To: Asher Sng (LKKAuto)
Subject: Re: ACCIDENT INVOLVING SH 6091E AND GBJ 2956C ON 05/06/2020

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Your principal's insured had settled our PD claim in August 2020. We had closed file at our end.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



Think Before Printing

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, 17 March 2021 12:33 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Subject: ACCIDENT INVOLVING SH 6091E AND GBJ 2956C ON 05/06/2020

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Catherine,

We refer to the above matter.

ACCIDENT INVOLVING SH 6091E AND GBJ 2956C ON 05/06/2020

Our principal would like to request for a copy of the police investigation result as our insured reported "DRINK DRIVING / DRUG INFLUENCE"

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 17 March 2021 2:38 PM
To: 'Tan Kah Leong'; Mei Kwan (LKKAUTO)
Cc: Admin A
Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - CC3/CTI20006169/T1ea3) on 05.06.2020
Attachments: Re: ACCIDENT INVOLVING SH 6091E AND GBJ 2956C ON 05/06/2020; Mutual Settlement.pdf

Hi Kah Leong,

We refer to the above matter.

Our insured have went to third party workshop and private settle the matter.

Enclosed the support document for your easy reference.

In view on the above we will process to submit our w/p report and close the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 4 August 2020 12:50 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - CC3/CTI20006169/T1ea3) on 05.06.2020

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary actions.

p.s. Insured's driver was driving under the influence of alcohol.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, August 3, 2020 7:53 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - CC3/CTI20006169/T1ea3) on 05.06.2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 2 July, 2020 10:25 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - CC3/CTI20006169/T1ea3) on 05.06.2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 9 June, 2020 3:41 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - TBA) on 05.06.2020

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

We regret to advise that our insured has yet to report the accident to us.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 9, 2020 2:41 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - TBA) on 05.06.2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

*** *Kindly quote our reference number when replying.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, June 9, 2020 1:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - TBA) on 05.06.2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6091E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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