

Mei Kwan (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 4 August, 2020 12:50 PM
To: Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - CC3/CTI20006169/T1ea3) on 05.06.2020
Attachments: OI GIA REPORT.PDF
Categories: HMK

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary actions.

p.s. Insured's driver was driving under the influence of alcohol.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, August 3, 2020 7:53 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - CC3/CTI20006169/T1ea3) on 05.06.2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 2 July, 2020 10:25 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - CC3/CTI20006169/T1ea3) on 05.06.2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 9 June, 2020 3:41 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - TBA) on 05.06.2020

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

We regret to advise that our insured has yet to report the accident to us.

Thank you.

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Regards

Tan Kah Leong

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Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 9, 2020 2:41 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto <JiaLe@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202067GBJ2956C/TANKL - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - TBA) on 05.06.2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, June 9, 2020 1:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ2956C (OI : CTI - TBA) and SH6091E (TP : LKK REF - TBA) on 05.06.2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6091E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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