

# Ace Auto Solution

## Letter of Demand

To : AIG Asig Pacific Insurance Pl. Ltd.

Re : Accident involving my vehicle no. SLT 3107J and vehicle no. SDJ 716T on 21/12/2019 at 1720 HRS PM/AM along AYE towards Jurong gate clementi Exit

- 1) I/We, the owner of vehicle no. SLT 3107J hereby appoint Ace Auto Solution ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows :

Vehicle Repair cost / <del>Excess</del>	\$ <u>3500.00</u>
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$
Loss of use/rental for <u>4</u> days @ \$ <u>100</u> per day	\$ <u>400.00</u>
Loss of income for _____ days @ \$ _____ per day	\$
<del>Police search fee/police report fee/LTA search fees</del>	\$ <u>7.45</u>
Others	\$
Total :	\$ <u>3907.45</u>

Signature of vehicle owner



Name - \_\_\_\_\_

Address : 706H 1/2e, H/line

Centre, Singapore 408604

Tel : 65113021

Witnessed by :

Suhairi

**Ace Auto Solution**

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom building, Singapore 415933 Hp : 9189 2617 Fax : 6844 5185



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20006149/Ads3

09 JUNE 2020

**TAN TEE HIEONG**  
51 EWE BOON RD  
#03-07  
SINGAPORE 259345

Dear Sir/Madam,

**ACCIDENT INVOLVING SDJ 716T(AIG) / SLT 3107J/ OTHERS ALONG/ AT AYE TWDS TUAS ON 21/12/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLT 3107J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

# Ace Auto Solution

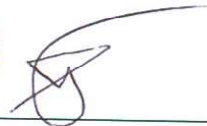

## Authorization To Act

I, Alpine Car Rental Pte Ltd ("the third party claimant") of  
74bi Close, Alpine Centre, S'pore 408604  
(address), owner of SLT 31077 (vehicle no.) hereby  
authorize Ace Auto Solution  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLT 31077 that was damaged pursuant to the accident which  
occurred on 21/12/2019 (date) along AYE towards  
Jurong Area Clementi Exit (location) involving  
vehicle no/s SDT 716T  
("the accident").



I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 03 day of 06 (month) 20 20 (year)

→  

Signed by "the third party claimant"

Signed by "the workshop"

**Ace Auto Solution**

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom building, Singapore 415933 Hp : 9189 2617 Fax : 6844 5185



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ACE AUTO SOLUTION** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,500.00** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SLT 3107J** that was damaged pursuant to the accident which occurred on **21/12/2019** (date) along **AYE TOWARDS JURONG AFTER CLEMENTI EXIT** (location) involving vehicle no/s **SDJ 716T**. This is pursuant to the inspection conducted on **04/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ALPINE CAR RENTAL PTE LTD** ("the third party claimant") of vehicle no. **SLT 3107J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLT 3107J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 07 (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"**

**Ace Auto Solution**

Registration number : 53228991M

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

**INVOICE**

To : AIG Asia Pacific Insurance Pte. Ltd  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

Vehicle No: SLT3107J  
Chasis No : W0L0MAP08H6006456  
Engine No: B14XER19NU4672

Invoice No: ACC-20207  
Invoice Date: 23/06/2020

DESCRIPTION	AMOUNT SGD
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<u>No.</u>	<u>Description</u>	<u>Price (SGD)</u>
1	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts,labour and spray painting charges	\$ 3,500.00

**Grand Total: \$ 3,500.00**

Yours Faithfully



Suhaimi  
Service Executive  
Tel: 9189 2617 Fax:6844 5185  
Email : aceautosolution@gmail.com

**E & O E**

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "**ACE AUTO SOLUTION**".  
PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Dec 2019 / 14:28:13

Receipt Date/Time : 24 Dec 2019 / 14:28:13

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191224-002410

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SDJ716T As at 21 Dec 2019/17:20:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SDJ716T Enquiry Fee 20191224142513042984	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	20191224142523284 Direct Debit: eNETS Debit (Internet Banking)			7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.