

Summer Lee (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 4 June, 2020 4:49 PM
To: Jeshurueben Rao Thomas
Cc: Admin A; assignments
Subject: RE: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Dear Sir/Mdm,

We refer to the above matter.

Please get your surveyor to liaise with Rueben from Bodyshop to conduct survey.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Thursday, June 4, 2020 10:59 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Dear Irene,

May I have the list of surveyors which we are able to select?

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672

Hp : 90721766

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 4 June 2020 10:09 AM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Subject: RE: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Dear Thomas,

We refer to the above matter and your email below.

We are prepared to do a direct settlement with you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, June 4, 2020 9:12 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: jeshurueben@honda.com.sg
Subject: FW: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Dear Irene,

Please assist.

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via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Thursday, June 4, 2020 8:08 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Faeaz <faeaz@honda.com.sg>; Liew Thye Wui <twliew@honda.com.sg>
Subject: RE: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Hi,

Up to date I still have not received any reply from the officer in charge of this case on the direct settlement.

May I know the status of this claim?

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 21 May 2020 10:02 AM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Dear Sir,

Irene is handling matter.

Dear Irene,

FYA. Thank you.

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Thank you
Claims Department

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Thursday, May 21, 2020 9:51 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Dear Irene,

May I know the liability on this case for direct settlement?

Hope to receive your reply soon.

Thank You

Warmest Regards

Jeshurueben Rao Thomas (Rueben)
Bodyshop Service Advisor
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465672
Hp : 90721766

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 18 May 2020 6:25 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D201936/SJW5507H/IRENE RE: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

Dear Irene,

Please conduct PRS for **SMS3585E**.

Note: officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

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Chong Boon Sen

Claims Associate
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
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Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Jeshurueben Rao Thomas [<mailto:jeshurueben@honda.com.sg>]

Sent: Monday, May 18, 2020 5:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SMS3585E AGAINST SJW5507H (CTI)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Help To Arrange Surveyor To Survey This Vehicle SMS3585E.

Please Also Advice On The Liability Status Of This Claim.

Your Insured Vehicle Number is SJW5507H, Accident Date 17/05/2020.

Thank You.

Warmest Regards

Jeshurueben Rao Thomas (Rueben)

Bodyshop Service Advisor

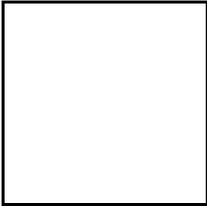
Kah Motor Body Repair Centre

15, Ubi Road 4

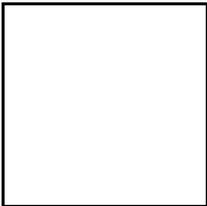
Singapore 408610

Tel : 68465672

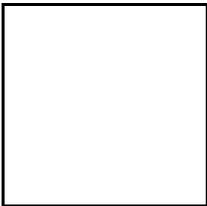
Hp : 90721766



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