

KOH PAH BOH

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 19-6-2020

CTINA TAIPIING INSURANCE SINGAPORE PTE LTD  
MOTOR CLAIMS DEPT.

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKE 1722L AND SJL 6167G  
ALONG T-JUNCTION OF LOR 4 TOA PAYOH & LOR 5 ON 01-06-2020

I / We, the owner of Vehicle No. SKE-1722L which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- |  |   |                  |
|--|---|------------------|
| 1. Costs of repair                       | - | \$3584.50        |
| 2. Loss-of-Use/Rental fees <u>4 DAYS</u> | - | \$200.00         |
| 3. Police / GIA report / LTA fees        | - | \$2.00           |
| 4. Surveyor report fees                  | - |                  |
| 5. Others                                | - |                  |
| Total:                                   |   | <u>\$3786.50</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SKE 1722 L AND SJL 6167 G  
ALONG T-JUNCTION OF LOR 4 TOA PAYOH & LOR 5  
ON 01-06-2020

BY THE LETTER OF AUTHORITY, I / We, KOH PIAY BOH  
NRIC NO. S1700361 E The owner of Vehicle No. SKE 1722 L

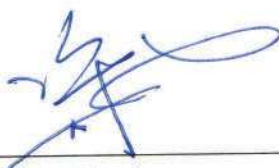
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 02 (day) 06 (month) 2020 (year)



Acknowledged by Owner  
(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1838231903

Claim No : SNM20D202038

Claimant : KOH PIAH BOH

Amount : S\$3,786.50

DOLLARS THREE THOUSAND SEVEN HUNDRED EIGHTY SIX AND CENTS  
FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKE 1722L

Insured Vehicle No. : SJL 6167G

Date of Loss : 01/06/2020

Place of Accident : T-JUNCTION OF LOR 4 TOA PAYOH & LOR 5 TOA PAYOH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOH BOON YONG

Driver Name : GOH BOON YONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,584.50
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 3,786.50

---

Claimant Name : KOH PIAH BOH

NRIC No : SXXXX361E

Signature :



Date :

12-1-2021



# ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : SJL6167G

Accident Date : 01-Jun-2020

Our Ref : 020055 (CHINA) / CHAN

No. : 15926

Date : 19-Jun-2020

PAGE : 1

CHINA TAIPING INSURANCE (S) PTE LTD  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909

FINAL REPAIR COST FOR TOYOTA PRIUS C HYBRID 1.5 SKE1722L

To supply spare parts

To remove & refix rear windscreen  
glass and conduct water leak test.

To remove roof lining, front and  
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,  
panel beating, welding, align,  
refix and to renew above parts

	-----
	3,350.00
Add 7% GST :	234.50
	-----
Total :	S\$ 3,584.50
	=====

Singapore Dollars Three Thousand Five Hundred  
and Eighty Four and Cents Fifty Only



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-067301

Date of Request: 02/06/2020

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 02/06/2020  
Enquiry By Chan Yew Siah  
TP Vehicle No. SJL6167G  
Accident Date 01/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-20-067301  
Date of Request: 02/06/2020

Your Ref No: Online Purchase

Alan's United Auto Pte Ltd  
Blk 7 Sin Ming Industrial Estate  
#01-76  
Singapore 575642

Dear Sir/Madam,

Enquiry Date 02/06/2020  
Enquiry By Chan Yew Siah  
TP Vehicle No. SJL6167G  
Accident Date 01/06/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJL6167G	China Taiping Insurance (Singapore) Pte. Ltd.	04/12/2019-03/12/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**ACCIDENT INVOLVING SJL 6167G AND SKE 1722L ON 01/06/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 8/4/2020 10:12 AM

To: BYSHAUNGOH@GMAIL.COM <BYSHAUNGOH@GMAIL.COM>

**Our Ref: CC6/CTI20006143/Kea3**

04 AUG 2020

**GOH BOON YONG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJL 6167G AND SKE 1722L ON 01/06/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

**RE: SNM20D202038/C02/SJL6167G/TAYHP / FW: [MANDATE REQUEST] Re: O/R : SNM20D202038/SJL6167G/TAYHP - Accident Involving SJL6167G (OI : CTI - TBA) and SKE1722L (TP : LKK REF - CC6/CTI20006143/Kea3) on 01/06/2020**

Irene Tay <irene.tay@sg.cntaiping.com>

Sat 11/14/2020 7:52 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Sir/Mdm,

Please proceed as per your proposal below;

**We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at \$3,786.50 (all-in).**

**The summary is as follows: -**

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,286.97	\$ 3,584.50
2. Loss of Use (4days x \$50)	\$ 200.00	\$ 200.00 (4days x \$50)
3. LTA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 6,488.97</b>	<b>\$ 3,786.50</b>

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Tuesday, November 3, 2020 11:50 AM

**To:** Angie Foo <angie.foo@sg.cntaiping.com>

**Subject:** O/R: SNM20D202038/C02/SJL6167G/TAYHP / FW: [MANDATE REQUEST] Re: O/R : SNM20D202038/SJL6167G/TAYHP - Accident Involving SJL6167G (OI : CTI - TBA) and SKE1722L (TP : LKK REF - CC6/CTI20006143/Kea3) on 01/06/2020

LOD.

\*\*\* Kindly quote our reference number when replying.

NOTICE :



In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, 3 November 2020 11:00 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] Re: O/R : SNM20D202038/SJL6167G/TAYHP - Accident Involving SJL6167G (OI : CTI - TBA) and SKE1722L (TP : LKK REF - CC6/CTI20006143/Kea3) on 01/06/2020

Your ref : SNM20D202038  
Our ref : CC6/CTI20006143/Kea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**ALAN'S UNITED AUTO PTE LTD**" at **\$3,786.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,286.97	\$ 3,584.50
2. Loss of Use (4days x \$50)	\$ 200.00	\$ 200.00 (4days x \$50)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,488.97	<b>\$ 3,786.50</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, June 11, 2020 10:58 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: O/R : SNM20D202038/SJL6167G/TAYHP - Accident Involving SJL6167G (OI : CTI - TBA) and SKE1722L (TP : LKK REF - CC6/CTI20006143/Kea3) on 01/06/2020

Dear All,

Please find enclosed the GIA report.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, June 11, 2020 10:05 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: O/R : SNM20D202038/SJL6167G/TAYHP - Accident Involving SJL6167G (OI : CTI - TBA) and SKE1722L (TP : LKK REF - CC6/CTI20006143/Kea3) on 01/06/2020

Hi Sir,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, June 5, 2020 9:57 AM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R : SNM20D202038/SJL6167G/TAYHP - Accident Involving SJL6167G (OI : CTI - TBA) and SKE1722L (TP : LKK REF - CC6/CTI20006143/Kea3) on 01/06/2020

Dear Irene,

Please revert LKK.

Note : officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, June 4, 2020 5:46 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJL6167G (OI : CTI - TBA) and SKE1722L (TP : LKK REF - CC6/CTI20006143/Kea3) on 01/06/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SKE 1722L at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



