Summer Lee (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, 4 June, 2020 2:14 PM

To: assignments

Subject: FW: CTPIS ref: SNM20D202046/C02 - TP Claim Pre-inspection - XE7088R &

SMC7197A (DOA: 02/06/2020)

From: Cecilia Low [mailto:cecilia.low@sg.cntaiping.com]

Sent: Thursday, 4 June 2020 2:09 PM

To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Daphne Lee <daphne@convinceauto.com.sg>

Subject: CTPIS ref: SNM20D202046/C02 - TP Claim Pre-inspection - XE7088R & SMC7197A (DOA:

02/06/2020)

Dear Sirs

Please attend to the PRI request.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

SG

From: Claims Dept of CTI

Sent: Thursday, 4 June 2020 10:26 AM

To: Daphne Lee <daphne@convinceauto.com.sg>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202046/SMC7197A/LOWCT - TP Claim Pre-inspection - XE7088R &

SMC7197A (DOA: 02/06/2020)

Dear Cecilia,

Please conduct PRS for XE7088R.

Note: officer in charge - Cecilia 63896530.

*** Kindly quote our reference number when replying.

NOTICE:

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Thank you Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Daphne Lee < daphne@convinceauto.com.sg >

Sent: Wednesday, June 3, 2020 6:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: TP Claim Pre-inspection - XE7088R & SMC7197A (DOA: 02/06/2020)

To: Motor Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING: XE7088R & SMC7197A ON 02/06/2020

Please be informed that the said vehicle <u>can be inspected</u> at the following venue:

Convince Auto Pte Ltd 20 Bah Soon Pah Road Singapore 769966

Tel: 6556 1131

I/ We enclosed herewith a copy of our SAS Statement for your reference. Looking forward to your kind assistance and cooperative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards

Daphne Lee



Convince Auto Pte Ltd 176 Sin Ming Drive #04-04 Sin Ming Autocare Singapore 575721

Tel: 6556 1131 | Fax: 6553 0802

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This email has been checked for viruses by Avast antivirus software. www.avast.com