

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 3 June, 2020 5:37 PM  
**To:** Ryder Auto workshop  
**Cc:** Admin-D (LKKAuto); SUR; assignments  
**Subject:** RE: SNM20D202039/SLZ7617X/THAMYL Y/R: GBH1574M / Accident involving GBH1574M & SLZ7617X On 3 June2020  
**Attachments:** GBH1574M PRS NOTICE.pdf

### Without Prejudice

Dear June

Thanks for reply

Dear LKK

Please conduct PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Ryder Auto workshop <ryderautoworkshop@gmail.com>  
**Sent:** Wednesday, June 3, 2020 5:35 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** Re: SNM20D202039/SLZ7617X/THAMYL Y/R: GBH1574M / Accident involving GBH1574M & SLZ7617X On 3 June2020

Dear Pauline,

Kindly assign LKK.

Thank you.

Best regards  
June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



On Wed, Jun 3, 2020 at 5:22 PM Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear June

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong

Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, June 3, 2020 4:51 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R:SNM20D202039/SLZ7617X/THAMYL Y/R: GBH1574M / Accident involving GBH1574M & SLZ7617X On 3 June2020

Dear Pauline,

Please conduct PRS for **GBH1574M. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Pauline Tham 63896541.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>  
**Sent:** Wednesday, June 3, 2020 4:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle SLZ7617X; Our Vehicle GBH1574M Accident involving GBH1574M & SLZ7617X On 3 June2020

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

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