

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 3 June, 2020 5:32 PM
To: 'Cecilia Low'; 'assignments'; 'SUR'
Subject: RE: O/R : SNM20D202034/C02 - Pre-Repair Survey SJZ2961H; Your Ref CB7347H

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Wednesday, 3 June, 2020 5:00 PM

To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Tony Ng <tony07auto@gmail.com>

Subject: RE: O/R : SNM20D202034/C02 - Pre-Repair Survey SJZ2961H; Your Ref CB7347H

Dear Sirs

Please attend to the PRI on WP basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Tony Ng [<mailto:tony07auto@gmail.com>]

Sent: Wednesday, 3 June 2020 4:57 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: Re: O/R : SNM20D202034/C02 - Pre-Repair Survey SJZ2961H; Your Ref CB7347H

Dear Cecilia

Please arrange for Marcus Chua to conduct the PRS.

Thank you.

On Wed, Jun 3, 2020 at 4:36 PM Cecilia Low <cecilia.low@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tony Ng [mailto:tony07auto@gmail.com]

Sent: Wednesday, 3 June 2020 12:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: Re: O/R : SNM20D202034/CB7347H/LOWCT - Pre-Repair Survey SJZ2961H; Your Ref CB7347H

Dear all

Please let us know when the surveying will be done, so we can do the necessary.

Thank you.

On Wed, Jun 3, 2020 at 12:10 PM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Cecilia,

Please conduct PRS for SJZ2961H.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tony Ng <tony07auto@gmail.com>
Sent: Tuesday, June 2, 2020 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre-Repair Survey SJZ2961H; Your Ref CB7347H

Dear Sir / Madam

Please arrange for a PRS for our customer's vehicle SJZ2961H.

Attached is the documentation for your action.

Thank you.

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Warm regards

Tony

Tony Automotive Pte Ltd

8 Kaki Bukit Ave 4 #04-07

Premier@KB Singapore 415875

Mobile: 9735 6016

Tel: 6976 3261

Fax: 6976 3271

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Warm regards

Tony

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8 Kaki Bukit Ave 4 #04-07

Premier@KB Singapore 415875

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