

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 31 August 2020 11:08 AM
To: 'Carmen Lim'
Cc: serence ctc; Claim admin; Admin A
Subject: RE: LOD SLT3476T / Your Ref : SH9462Z // DOA: 02/06/2020 // LKK REF: CC4/III20006121/Kps3
Attachments: DV_SLT3476T.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return it in colour to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

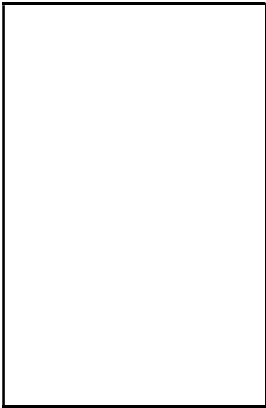
From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Saturday, 29 August 2020 4:58 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: serence ctc <serence@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD SLT3476T / Your Ref : SH9462Z // DOA: 02/06/2020 // LKK REF: CC4/III20006121/Kps3

Dear Hsiao Tong,

We agreed your offer at **\$4,050.00** to settle the property claim only.

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

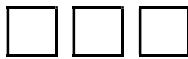
P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive](#) Vicom Inspection Centre (Showroom)

www.esteemperformance.com



On Sat, Aug 29, 2020 at 1:08 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,050.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 5 August 2020 4:14 PM

To: Carmen Lim <carmen@esteemperf.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: serence ctc <serence@esteemperf.com.sg>; Claim admin <Claimadmin@esteemperf.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: FW: LOD SLT3476T / Your Ref : SH9462Z

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, our ref CC4/III20006121/Kps3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Carmen Lim [mailto:carmen@esteemperf.com.sg]

Sent: Wednesday, 5 August 2020 12:06 PM

To: Admin A

Cc: serence ctc; Claim admin

Subject: LOD SLT3476T / Your Ref : SH9462Z

Dear Sir / Madam,

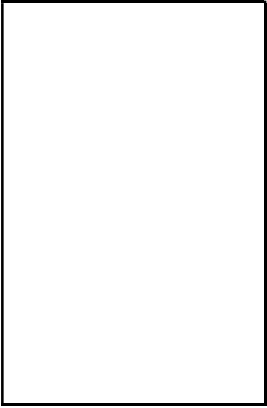
Accident involving SLT3476T & SH9462Z on 02.06.2020.

We refer to the above matter.

Attached herewith our **LOD & Kenneth cfm finalised** for your attention.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

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