### Su Li (LKK Auto)

From: Admin-D (LKKAuto) Sent: Wednesday, 3 June 2020 5:03 PM To: 'Motor Claim - III'; SUR; Admin A; assignments 'Sherini Pillai' Cc: RE: REQUEST FOR PRI SURVEY SLT3476T **Subject:** Dear Sir/Madam, Thank you for the assignment. Please be informed that vehicle currently not in the workshop, repairer will arrange. Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Wednesday, 3 June, 2020 4:58 PM To: serence ctc <serence@esteemperf.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto <admind@lkkauto.com>; Admin A <admin-a@lkkauto.com> Cc: Carmen Lim <carmen@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>; Sherini Pillai <sherini@iii.com.sg> Subject: RE: REQUEST FOR PRI SURVEY SLT3476T Dear Sir / Mdm. Please conduct a survey on TP vehicle SLT3476T and let us have your report urgently. This claim will be handled by Ms Sherini. \*Kindly upload this survey request email to merimen. \*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen. Thank You.

Best Regards, Gabriel Wee



Singapore 049711 Tel: 6347 6100, Ext – 248

From: serence ctc <serence@esteemperf.com.sg>

Sent: Wednesday, 3 June 2020 2:58 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

**Cc:** Carmen Lim <<u>carmen@esteemperf.com.sg</u>>; jenny chong <<u>jenny@esteemperf.com.sg</u>>

Subject: Re: REQUEST FOR PRI SURVEY SLT3476T

Dear sir

We preferred Lkk Auto to survey the car

Motor Claim - III < motorclaim@iii.com.sg > 于 2020年6月3日周三 下午2:49写道:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation throught Audatex so that our surveyors can make the adjustments according.

Gabriel Wee
64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248
From: serence ctc < <u>serence@esteemperf.com.sg</u> > Sent: Wednesday, 3 June 2020 11:15 am To: Motor Claim - III < <u>motorclaim@iii.com.sg</u> > Cc: Carmen Lim < <u>carmen@esteemperf.com.sg</u> >; jenny chong < <u>jenny@esteemperf.com.sg</u> > Subject: REQUEST FOR PRI SURVEY SLT3467T
Dear Sir / Madam,
NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)
We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLT 3467
Please be informed that the said vehicle can be inspected at :
Name of workshop : Esteem Performance Pte Ltd
Address : 385 SIN MING DRIVE (S) 575718 (INSIDE VICOM)

Best Regards,

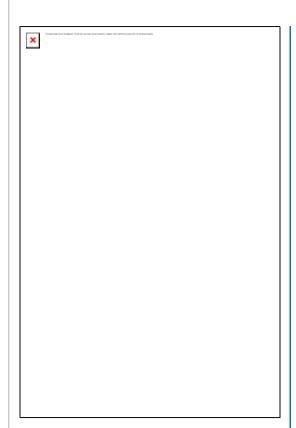
Tel: 6566 2112 / 8799 0066

Fax: 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

## Thank you



Freundliche Grüße / Best Regards

# **Serence Chee**

Claims Assistant | Operation

Division

Esteem Performance Pte Ltd

P: 6566 2112

E: serence@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom)

www.esteemperformance.com







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