

The repairs have been completed for **SKQ3661C**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30074661	\$9,994.87
2) Loss of Rental (Invoice #21836)	\$770.40
3) LTA/GIA Search Fees	
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$9,994.87 to Trans Eurokars Pte Ltd , \$770.40 to Eurokars Leasing Pte Ltd	\$10,765.27

We look forward to receiving your offer/Discharge Voucher soon.
Thank you.

Regards,

JEN LIM

Insurance Claims Admin

TEL: 6331 0698

27A, Tanjong Penjuru

Singapore 609042

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SKQ3661C and SHD4220E
on 01 JUN 2020 along Jongang Ave & St Hongang St 61 towards Hongang Ave

I/We, LOW Jack GAYE the owner of vehicle registration number SKQ3661C
at the material time of accident hereby appoint Eurokars Services Pte Ltd to proceed with the
repairs to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

I/We authorise Eurokars Services Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Eurokars
Services Pte Ltd) due to me/us in connection with and arising out of the above claim.

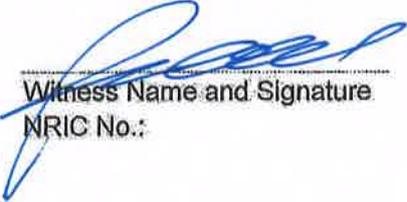
Eurokars Services Pte Ltd and/or its representative are hereby authorised as my attorney to
execute and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Eurokars Services Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the 2nd day of JUNE 2020.


Owner Name and Signature
NRIC No.:


Witness Name and Signature
NRIC No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002288MFSH
ACCIDENT DATE : 01/06/2020
ACCIDENT LOCATION : HOUGANG AVE 8
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : HO CHWEE HOCK
INSURED VEHICLE : SHD 4330E
INVOLVED PARTY : SKQ 3661C
SETTLEMENT SUM : \$10,765.27

Without Prejudice
to Injury Claim

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : LOW HOCK CHYE

Signature and Date :


19/2/2021

WITNESS :

Tommy Wood

Signature and Date :


19/2/2021



ID: B05

TAX INVOICE

GST Reg No: M90364005A

Trans Eurokars Mazda (UB)

CODE: F0001 INS-FIRS
 CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
 ADDRESS: 36 ROBINSON ROAD
 #16-01
 CITY HOUSE
 TEL NO: 6507 3848

PAGE NO : 2
 INVOICE NO: I 30074661
 DEPT/POS ID: I / MU
 DATE IN: 30/06/2020
 DATE PRINTED: 22/10/2020
 JOB NO : 26686
 CSO/OP CODE: Jenny Lim
 REGN NO : SK03661C

CODE	DESCRIPTION	REQUISITION NO:	AMOUNT
ENGINE NO: PE30719362	Body repair	RONALD	
H260-50-841	GROMMET, SCREW	4.0 3.00	12.00
C235-50-ES1	GROMMET	2.0 4.70	9.40
GD7A-50-EA1	FASTENER	2.0 3.20	6.40
BN8F-50-355	RIVET	4.0 5.70	22.80
9991-00-501	GROMMET, SCREW	2.0 3.00	6.00
L33X-13-209	RIVET	2.0 3.00	6.00
CGY3-62-02XF	BODY, LIFT GATE CW	1.0 1637.00	1637.00
C513-62-310A	LOCK, LIFT GATE CW	1.0 256.20	256.20
CGY0-51-711	ORNAMENT, CAR NAME-RR	1.0 45.30	45.30
CGY0-51-721	ORNAMENT, CAR NAME-RE	1.0 36.30	36.30
C597-51-771	ORNAMENT CW	1.0 80.00	80.00
C513-50-611	MOULD, RR.WINDOW CW	1.0 60.50	60.50
D204-50-896A	FASTENER	6.0 2.80	16.80
C273-50-896	FASTENER	2.0 8.20	16.40
GJ6A-50-897	SPACER	4.0 12.80	51.20
G21E-51-938B	PIN, STUD	1.0 11.10	11.10
C514-51-958A	CLIP, SPOILER CW	3.0 7.70	23.10
C525-51-958A	CLIP, SPOILER	1.0 8.70	8.70
Parts		3,501.00	9,341.00
Surcharge		0.00	653.87
Labour		5,840.00	9,994.87
Menus		0.00	0.00
		Net	9,341.00
		G.S.T. 7%	653.87
		Total	9,994.87
		Paid	0.00
		Amount Due	9,994.87

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605
 Sales Tel.: 6395 8888 Service Tel.: 6395 8899
 Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095
 Sales Tel.: 6603 6118 Service Tel.: 6603 6128
 Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :
 27A Tanjong Penjuru Singapore 6090
 Service Tel.: 6331 0606
 Service Fax: 6331 0620

ZOOM-ZOOM



TAX INVOICE

GST Reg No: M90364005A

Trans Eurokars Mazda (UB)

CODE: F0001 INS-FIRS
 CUSTOMER: MS FIRST CAPITAL INSURANCE LTD
 ADDRESS: 36 ROBINSON ROAD
 #16-01
 CITY HOUSE
 TEL NO: 6507 3848

PAGE NO : 1
 INVOICE NO: I 30074661
 DEPT/POS ID: I / MU
 DATE IN: 30/06/2020
 DATE PRINTED: 22/10/2020
 JOB NO : 26686
 CSQ/OP CODE: Jenny Lim
 REGN NO : SK03661C

CODE	DESCRIPTION	REGN DATE	AMOUNT
MODEL: MAZDA5 SKYACTIVE			
CHASSIS NO: JM6CWL071F0120462			
ENGINE NO: PE30719362			
DESCRIPTION: Body repair		REQUISITION NO: RONALD	
NOTES	INSURANCE CLAIMS: THIRD PARTY		0.00
	DATE OF ACCIDENT: 01/06/2020		
MZ-BR-RE	TO REPLACE REAR BUMPER, REINFORCEMENT & TAILGATE REPAIR AREAS AFFECTED BY THE ACCIDENT		1,980.00
MZ-SP-SR	TO RESPRAY REAR BUMPER, REINFORCEMENT, END PANEL AND TAILGATE.		1,890.00
MZ-BR-GL	TO REMOVE & REFIT THE WINDSCREEN GLASS.		560.00
MZ-BR-GL	TO SUPPLY SEALER ON THE WINDSCREEN GLASS.		120.00
MZ-BR-DO	TO TRANSFER THE DOOR MECHANISM.		330.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.		330.00
MZ-BR-CA	TO TRANSFER REVERSE CAMERA.		180.00
MZ-BR-CA	TO CARRY-OUT BODY CAVITY PRESERVATION.		150.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN		120.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		180.00
C513-50-221EBE	REAR BUMPER CW	1.0	961.20
C513-50-351A	SHIELD (L) SPLASH-R.B	1.0	39.60
C513-50-341A	SHIELD (R) SPLASH-R.B	1.0	39.60
C235-54-B9XC	ROD PERFORMANCE CW	1.0	155.40

ORIGINAL COPY

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TRANS EUROKARS PTE LTD

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
 Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :
 5 Ubi Close Singapore 408605
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 Sales Fax: 6846 1700 Service Fax: 6744 9402

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 Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :
 27A Tanjong Penjuru Singapore 60904
 Service Tel.: 6331 0606
 Service Fax: 6331 0620

ZOOM-ZOOM

TAX INVOICE

Invoice to: **FIRST CAPITAL INSURANCE LTD**
36 ROBINSON ROAD
#16-01
CITY HOUSE
SINGAPORE 068877
ATTN:MOTOR CLAIM DEPT

Invoice number: 21836
GST REGN NO: M90364005A
Date: 21/07/2020
Account number: F0004
Invoice Currency: SIN
Term of Credit: C.O.D.
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: LOW HOCK CHYE CUSTOMER VEHICLE: SKQ3661C(MAZDA 5)	S	720.00
LOAN'S CAR MODEL: MAZDA 5 LOAN'S CAR REGN NO: SMM2587M		
BEING CAR RENTAL CHARGE FOR 6 DAYS FROM 30/06/2020-06/07/2020 @\$120/DAY		

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	720.00	50.40	770.40
Totals for invoice			720.00	50.40	770.40

For Eurokars Leasing Pte Ltd



Authorized Signature

[MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Wed 12/2/2020 2:35 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Dear Jaslin,

We refer further to the below email.

We agree to your recommendation to settle the matter @ **\$10,765.27 (all in).**

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Friday, 27 November 2020 12:06 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: [TP NETT VALUE] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Vic,

TP Vehicle nett value as follow:-

Market Value	\$ 50,000
LTA Rebate	\$ 41,300
Nett Value	\$ 8,700

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]

Sent: Friday, 27 November 2020 11:20 AM

To: Jia Le (LKK Auto)

Cc: Jason Tea

Subject: [TP NETT VALUE] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

We refer to your below email.

Kindly advise the Nett Value of TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email:

vicsanghilan@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 18 November 2020 8:47 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Claim No: D20002288MFSH/1

LKK Ref: CC4/FCI20006120/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4330E AND SKQ 3661C ON 01/06/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "TRANS EUROKARS PTE LTD" at \$10,765.27(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 28,256.13	\$ 9,994.87
2. Loss of Rental (6days x \$120)(w/GST)	\$ 770.40	\$ 770.40 (6days x \$120) (w/GST)
Total	\$ 29,026.53	\$ 10,765.27

Surveyor recommended 5 days for repair + 1Sun = 6days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 26 October 2020 2:41 PM

To: Vic Alpeh S. Sanghilan

Cc: Jason Tea

Subject: RE: [RERQUEST TP VIDEO FOOTAGE] RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Vic,

Enclosed herewith a copy of TP video footage for your record.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]
Sent: Monday, 26 October 2020 12:46 PM
To: Jia Le (LKK Auto)
Cc: Jason Tea
Subject: [RERQUEST TP VIDEO FOOTAGE] RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

We refer to your below email and the contents were noted.

Kindly request for TP Video footage for our record.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 26 October 2020 10:59 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Vic,

We attached herewith the TP LOD for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]

Sent: Friday, 26 June 2020 11:40 AM

To: Jia Le (LKK Auto)

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

Please proceed

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of  Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: May Chua

Sent: Friday, 26 June 2020 11:06 am

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

Third party is claiming OD.

Please advice them to change the GIA report and resubmit in.

3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
 5. Any false reporting may be referred to the Police for investigation.
 6. This report will be forwarded by the Insurers of the GUA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
 7. By the judgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available elsewhere.

ACCIDENT STATEMENT	
Date Of Report	02/06/2020 11:03
Date Of Accident	01/06/2020 15:50
Exact Location Of Accident	HOUANG AVE 8 B4 HOUANG ST 61 TOWARD HOUANG AVE2
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKQ3661C
Insured/Policyholder	
Name Of Registered Owner	LOW HOCK CHYE
NRIC No	S6833927H
Email Address	ALVIN_LOW@NIEGROUP.COM
Mobile Phone No	(LOCAL) +65-97550313
Alternative Phone No	HOME-66496816
Vehicle Particulars	
Manufacturer	MAZDA
Model	MAZDA 5
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	LOW HOCK CHYE
NRIC No	S6833927H
Date Of Birth	11/09/1966
Occupation	INDOOR
Date Of Driving Pass	29/09/1993
Driving Experience	26 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97550313
Fax Number	
Contact Number	HOME-66496816
E-Mail Address	ALVIN_LOW@NIEGROUP.COM

Thank you

Best Regards
 May Chua

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
 Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 26 June 2020 10:53 am
To: May Chua <maychua@msfirstcapital.com.sg>
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 //
Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON
01/06/2020]

Dear May,

We have attached the documents in previous email.

Kindly let us have your approval/instruction on liability as third party is chasing again for liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Wednesday, 10 June 2020 4:08 PM
To: May Chua
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 //
Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON
01/06/2020]

Dear May,

Enclosed herewith the preliminary report and workshop estimate for your reference.

Kindly let us have your approval/instruction on liability as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]

Sent: Thursday, 4 June 2020 5:10 PM

To: Jia Le (LKK Auto)

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

Liability: "Without Prejudice".

Please let us have a copy of workshop estimate.

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 4 June 2020 4:55 pm

To: May Chua <maychua@msfirstcapital.com.sg>

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear May,

We cannot provide the preliminary report due to workshop haven't arrange for survey the vehicle. They need to check the liability first.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]

Sent: Thursday, 4 June 2020 4:48 PM

To: Jia Le (LKK Auto)

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia le,

We refer to your email on 04.06.2020

May I request a copy of the preliminary report for this matter, please?

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 4 June 2020 2:16 pm

To: May Chua <maychua@msfirstcapital.com.sg>

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Claim No: D20002288MFSH/1

LKK Ref: CC4/FCI20006120/da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4330E AND SKQ 3661C ON 01/06/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)