

RE: [MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Fri 3/5/2021 2:53 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (113 KB)

ATA.pdf;

Dear Jaslin,

Attached ATA seems fine.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 5 March 2021 2:48 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: [MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Vic

Kindly advise if attached ATA can be accepted.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Friday, March 5, 2021 2:34 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jaslin,

We refer to the below email.

Please advise status on the matter.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
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From: Vic Alpeh S. Sanghilan
Sent: Wednesday, 2 December 2020 2:35 pm
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jaslin,

We refer further to the below email.

We agree to your recommendation to settle the matter @ **\$10,765.27 (all in).**

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email:
vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 27 November 2020 12:06 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: [TP NETT VALUE] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Vic,

TP Vehicle nett value as follow:-

Market Value	\$ 50,000
LTA Rebate	\$ 41,300
Nett Value	\$ 8,700

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]
Sent: Friday, 27 November 2020 11:20 AM
To: Jia Le (LKK Auto)
Cc: Jason Tea
Subject: [TP NETT VALUE] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

We refer to your below email.

Kindly advise the Nett Value of TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email:
vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 18 November 2020 8:47 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/Ada3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Claim No: D20002288MFSH/1
LKK Ref: CC4/FCI20006120/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4330E AND SKQ 3661C ON 01/06/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "TRANS EUROKARS PTE LTD" at \$10,765.27(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 28,256.13	\$ 9,994.87
2. Loss of Rental (6days x \$120)(w/GST)	\$ 770.40	\$ 770.40 (6days x \$120) (w/GST)
Total	\$ 29,026.53	\$ 10,765.27

Surveyor recommended 5 days for repair + 1Sun = 6days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 26 October 2020 2:41 PM

To: Vic Alpeh S. Sanghilan

Cc: Jason Tea

Subject: RE: [RERQUEST TP VIDEO FOOTAGE] RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Vic,

Enclosed herewith a copy of TP video footage for your record.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]

Sent: Monday, 26 October 2020 12:46 PM

To: Jia Le (LKK Auto)

Cc: Jason Tea

Subject: [RERQUEST TP VIDEO FOOTAGE] RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

We refer to your below email and the contents were noted.

Kindly request for TP Video footage for our record.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email:
vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 26 October 2020 10:59 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 //
Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON
01/06/2020]

Dear Vic,

We attached herewith the TP LOD for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]
Sent: Friday, 26 June 2020 11:40 AM
To: Jia Le (LKK Auto)
Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our
ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON
01/06/2020]

Dear Jia Le,

Please proceed

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of  Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: May Chua

Sent: Friday, 26 June 2020 11:06 am

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 //
Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

Third party is claiming OD.

Please advice them to change the GIA report and resubmit in.

3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the judgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available elsewhere.

ACCIDENT STATEMENT	
Date Of Report	02/06/2020 11:03
Date Of Accident	01/06/2020 15:50
Exact Location Of Accident	HOUGANG AVE 8 B4 HOUGANG ST 61 TOWARD HOUGANG AVE2
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKQ3661C
Insured/Policyholder	
Name Of Registered Owner	LOW HOCK CHYE
NRIC No	S6833927H
Email Address	ALVIN_LOW@NIEGROUP.COM
Mobile Phone No	(LOCAL) +65-97550313
Alternative Phone No	HOME-66496816
Vehicle Particulars	
Manufacturer	MAZDA
Model	MAZDA 5
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	LOW HOCK CHYE
NRIC No	S6833927H
Date Of Birth	11/09/1966
Occupation	INDOOR
Date Of Driving Pass	29/09/1993
Driving Experience	26 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97550313
Fax Number	
Contact Number	HOME-66496816
E-Mail Address	ALVIN_LOW@NIEGROUP.COM

Thank you

Best Regards
May Chua

MS First Capital Insurance Limited
A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 26 June 2020 10:53 am
To: May Chua <maychua@msfirstcapital.com.sg>
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 //
Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON
01/06/2020]

Dear May,

We have attached the documents in previous email.

Kindly let us have your approval/instruction on liability as third party is chasing again for liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Wednesday, 10 June 2020 4:08 PM
To: May Chua
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 //
Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON
01/06/2020]

Dear May,

Enclosed herewith the preliminary report and workshop estimate for your reference.

Kindly let us have your approval/instruction on liability as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]
Sent: Thursday, 4 June 2020 5:10 PM

To: Jia Le (LKK Auto)

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia Le,

Liability: "Without Prejudice".

Please let us have a copy of workshop estimate.

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of **MS&AD Insurance Group**

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 4 June 2020 4:55 pm

To: May Chua <maychua@msfirstcapital.com.sg>

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear May,

We cannot provide the preliminary report due to workshop haven't arrange for survey the vehicle. They need to check the liability first.

Thank you.

Note: *We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]

Sent: Thursday, 4 June 2020 4:48 PM

To: Jia Le (LKK Auto)

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Dear Jia le,

We refer to your email on 04.06.2020

May I request a copy of the preliminary report for this matter, please?

Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Thursday, 4 June 2020 2:16 pm

To: May Chua <maychua@msfirstcapital.com.sg>

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002288MFSH/1 // Our ref: CC4/FCI20006120/da3 [ACCIDENT INVOLVING SHD4330E AND SKQ3661C ON 01/06/2020]

Claim No: D20002288MFSH/1

LKK Ref: CC4/FCI20006120/da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4330E AND SKQ 3661C ON 01/06/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)