

Summer Lee (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Wednesday, 3 June, 2020 9:17 AM
To: assignments; SUR
Cc: Go Chee Han
Subject: CTPIS ref: SNM20D201653/C02. C&C ref: Accident involving motor vehicle nos. SKN361D & GBD3539Z (GOODMAN ROAD) Accident date: 3-4-2020.

Dear Sirs

Please attend to the survey.

We will negotiate settlement with the repairer accordingly.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Wednesday, June 3, 2020 8:44 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: O/R : SNM20D201653/GBD3539Z/CECILIA - Accident involving motor vehicle nos. SKN361D & GBD3539Z (GOODMAN ROAD) Accident date: 3-4-2020

Dear Sir/Mdm,

Kindly arrange for vehicle survey on 4/6/2020 after 1PM. (SKN361D)

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]
Sent: Monday, 6 April, 2020 11:32 AM
To: Go Chee Han
Subject: RE: O/R : SNM20D201653/GBD3539Z/CECILIA - Accident involving motor vehicle nos. SKN361D & GBD3539Z (GOODMAN ROAD) Accident date: 3-4-2020

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs

We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of LOU/LOR as proposed by our appointed motor surveyor.
Thank you.

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Cecilia Low (Ms)
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Claims

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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Go Chee Han [<mailto:cheehan.go@cyclecarriage.com.sg>]
Sent: Monday, 6 April 2020 9:55 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: Fwd: O/R : SNM20D201653/GBD3539Z/CECILIA - Accident involving motor vehicle nos. SKN361D & GBD3539Z (GOODMAN ROAD) Accident date: 3-4-2020

Dear Cecilia,

Kindly revert liability.

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336

Begin forwarded message:

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Date: 6 April 2020 at 9:43:58 AM SGT
To: Cecilia Low <cecilia.low@sg.cntaiping.com>, Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D201653/GBD3539Z/CECILIA - Accident involving motor vehicle nos. SKN361D & GBD3539Z (GOODMAN ROAD) Accident date: 3-4-2020

This email was sent from outside of your organisation

Dear Cecilia,

Please conduct PRS SKN361D.

Note : officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Chin kiat & Elaine Cheong no longer at China Taiping.

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>
Sent: Saturday, April 4, 2020 3:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accident involving motor vehicle nos. SKN361D & GBD3539Z (GOODMAN ROAD) Accident date: 3-4-2020

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SKN361D), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBD3539Z) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at cheehan.go@cyclecarriage.com.sg

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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