

## Summer Lee (LKK Auto)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 3 June, 2020 8:51 AM  
**To:** Nancy Lam; 'sur@lkkauto.com'; Admin-D (LKKAuto; Admin A  
**Cc:** Corene Chong; Celeste Ng; Tang Hui Ting; Manivel Priyadarshini  
**Subject:** RE: Our Client's vehicle no. SLT1769L (RC) - YOUR INSURED - SHA4655J(INDIA)-DOA 02/06/2020 TO ISSUE PRI  
**Attachments:** E-FILE - client's GIA.pdf; Reliable Carz - Pre-Repair Notice (India)(SLT1769L).pdf

Dear Sir / Mdm

### **This Pre-Repair Survey is on Without Prejudice Basis.**

THIRD PARTY VEHICLE NO. : SLT1769L  
III INSURED VEHICLE NO. : SHA4655J  
DATE OF LOSS : 02/06/20

We acknowledge receipt of your email.

### **In compliance to Pre-Action Protocol for NIMA cases, we note that**

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSUTLANTS to conduct the pre-repair survey.

This claim is handled by **Priya**.

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

**\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**  
**\*\*Surveyor kindly upload this assignment to Merimen.**

We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

**Thank You.**

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Nancy Lam <nancy@crossbordersllc.com>

**Sent:** Tuesday, 2 June 2020 4:29 pm

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Cc:** Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

**Subject:** Our Client's vehicle no. SLT1769L (RC) - YOUR INSURED - SHA4655J(INDIA)- DOA 02/06/2020 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.  
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**WITHOUT PREJUDICE**

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Sir

1. We refer to your email as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- |    |                           |   |
|----|---------------------------|---|
| a) | Dennis Yap                | PAL'S Appraiser Pte Ltd                 |
| b) | Yap Teck Lee              | LCW Appraiser Pte Ltd                   |
| c) | Yap Teck Chye             | MC-Coy Appraiser Pte Ltd                |
| d) | Dixon Yeo                 | Treasure Appraiser Pte Ltd              |
| e) | Marc Ananda               | United Appraisal and Management Pte Ltd |
| f) | Andrew How                | Prominent Appraiser Services            |
| g) | Alan Cheong K.H.          | C L Appraiser Pte Ltd                   |
| h) | T.T. Rajan                | ST Appraisal Services                   |
| i) | Sebastian Lim             | Constant Appraiser Services             |
| j) | Aeon Auto Consultants LLP |   |

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Tuesday, 2 June 2020 4:27 pm  
**To:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>  
**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>  
**Subject:** RE: Our Client's vehicle no. SLT1769L (RC) - YOUR INSURED - SHA4655J(INDIA)- DOA 02/06/2020 TO ISSUE PRI

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>  
**Sent:** Tuesday, 2 June 2020 2:25 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>  
**Subject:** Our Client's vehicle no. SLT1769L (RC) - YOUR INSURED - SHA4655J(INDIA)- DOA 02/06/2020 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.  
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**WITHOUT PREJUDICE**

Dear Sirs

Please find attached our PRI notice dated 02 JUNE 2020 for your kind attention.

Thank You.

Regards  
Nancy Lam  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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