Su Li (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Friday, 11 September 2020 11:02 AM

To: Su Li (LKK Auto)

Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

Subject: RE: O/R: SNM20D202032/SLH6250X/tanghl2 - Accident Involving SLH6250X (OI: CTI -

TBA) AND SLP7284A (TP: LKK REF - CC6/CTI20006098/Kev3) on 30/05/2020

Attachments: MRM52802608.pdf

Dear Su Li

Please refer to attached insured SAS report for your perusal.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards Ben Tang Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, August 28, 2020 10:00 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

 $\textbf{Subject:} \ RE: O/R: SNM20D202032/SLH6250X/tanghl2 - Accident Involving SLH6250X (OI: CTI-TBA) \ AND \ SLP7284A \ (TP: CTI-TBA) \ AND \ SLP728A \ (TP: CTI-TBA) \ AND \ SLP728A \ (TP: CTI-TBA) \$

LKK REF - CC6/CTI20006098/Kev3) on 30/05/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Monday, 17 August 2020 4:15 PM

To: Ben Tang

Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

Subject: RE: O/R: SNM20D202032/SLH6250X/tanghl2 - Accident Involving SLH6250X (OI: CTI - TBA) AND SLP7284A (TP:

LKK REF - CC6/CTI20006098/Kev3) on 30/05/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Thursday, 23 July 2020 2:08 PM

To: Ben Tang

Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

Subject: FW: O/R: SNM20D202032/SLH6250X/tanghl2 - Accident Involving SLH6250X (OI: CTI - TBA) AND SLP7284A

(TP: LKK REF - CC6/CTI20006098/Kev3) on 30/05/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Wednesday, 3 June 2020 9:09 PM

To: Diana (LKK Auto); Ben Tang

Cc: Admin A; Asher Sng (LKKAuto); Claims Dept of CTI

Subject: O/R: SNM20D202032/SLH6250X/tanghl2 - Accident Involving SLH6250X (OI: CTI - TBA) AND SLP7284A (TP:

LKK REF - CC6/CTI20006098/Kev3) on 30/05/2020

Dear Ben,

Please revert LKK.

Note: officer in charge - Ben Tang 63896175

*** Kindly quote our reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城

Taiping SG

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From: Diana (LKK Auto) < diana@lkkauto.com >

Sent: Wednesday, June 3, 2020 4:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLH6250X (OI: CTI - TBA) AND SLP7284A (TP: LKK

REF - CC6/CTI20006098/Kev3) on 30/05/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLP 7284A at M/s City Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 | email: <u>Diana@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)