

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 9 November 2020 3:58 PM
To: claims@focusauto.com.sg
Cc: Admin A
Subject: RE: RE: PRE-REPAIR INSPECTION REQUEST – XD4641T vs GZ7972D (OI) on D.O.A.: 09/01/2020 *** LKK REF: CC4/AIG20006075/DA3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GZ 7972D(AIG) AND XD 4641T ON 09/01/2020

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 8 June, 2020 5:19 PM

To: claims@focusauto.com.sg

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

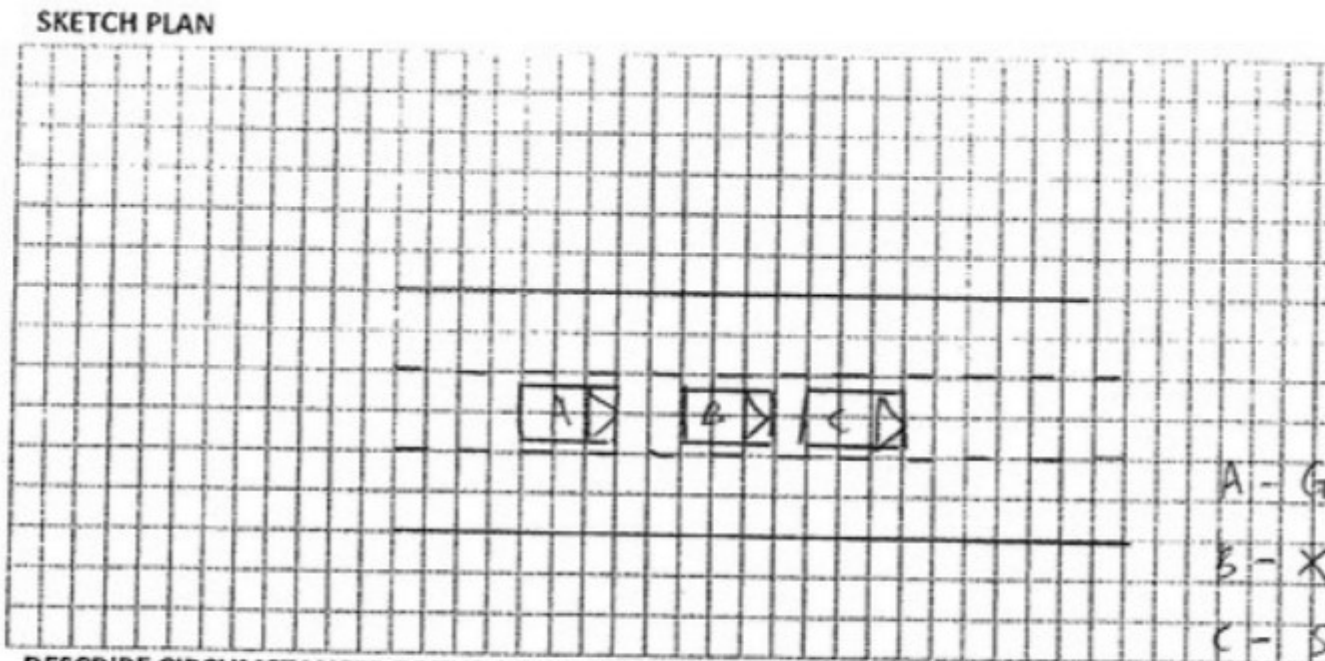
Subject: RE: PRE-REPAIR INSPECTION REQUEST – XD4641T vs GZ7972D (OI) on D.O.A.: 09/01/2020 *** LKK REF: CC4/AIG20006075/DA3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



A - G
B - X
C - S

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving on the 2nd lane. There was a lorry X suddenly jammed the brake. I also applied brake and lorry driver B. But my lorry couldn't stop in time and hit into his rear. I alighted from my lorry and I real X D 46417 had already collided to front vehicle S L M 630

Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo
- PIR result
- Estimated cost of repair
- GIA/ police report

Please take note that the case handler in-charge is Jia Le.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Focus Auto <claims@focusauto.com.sg>

Sent: Friday, May 29, 2020 12:16 PM

To: AIGSGP, Claims <claims.AIGsgp@aig.com>

Subject: [EXTERNAL] PRE SURVEY REPAIR - XD4641T & GZ7972D ACCIDENT ON 09.01.20

This message is from an external sender; be cautious with links and attachments.

Dear Person In-Charge,

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 09.01.2020 at about 1330hours at Clementi Avenue 6 involving our client's XD4641T and GZ7972D driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : **FOCUS AUTO PTE LTD**

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 68869097 FAX : 68444625

Best Regards

Aidah Zailani

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800