

Focus Auto Pte Ltd
UEN No. 201004495R
GST Reg. No. 201004495R
Tel : 6886 9097 Fax : 6481 9095
Email : claims@focusauto.com.sg

Date : 26/01/2021

BY E-MAIL / MAIL

Your ref : GZ7972D

Our ref : XD4641T

WITHOUT PREJUDICE

M/S AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #07-16
Singapore 079120

Dear Sir/Madam,

ACCIDENT INVOLVING : (XD4641T & GZ7972D) ALONG CLEMENTI AVENUE 6

DOA: 09/01/2020

TIME: 1330 HOURS

We refer to the above matter and write on behalf of RECLAIMS ENTERPRISE PTE LTD, the registered owner of XD4641T in respect of the above accident.

We are instructed that the above accident was caused by your insured's negligent driving / or management of your insured vehicle. Your insured's vehicle GZ7972D collided onto the rear portion of our client vehicle XD4641T. As a result of the accident, our client has been put to loss and expenses, particulars of which are as follows :-

1. Cost of Repair	(\$4400 + 7% GST)	\$	4,708.00
2. Loss of Used	(4 days x \$250)	\$	1,000.00
3. Buy 3rd Party's GIA report		\$	29.00
4. Buy 3rd Party Insurer's Search Fee		\$	2.00

Total Amount:	\$	<u>5,739.00</u>
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Enclosed are the following documents for your perusal.

- 1) Driver's driving license / Identity card
- 2) Certificate of Insurance
- 3) GIA report
- 4) GIA Search (GZ7972D)
- 5) Original repair claim
- 6) Car Rental Agreement / Receipt

The demand herein is in respect of our client's for damages pertaining to his motor vehicle and any settlement following or subsequent to this demand shall not prejudice any claim in respect of personal injuries.

Kindly acknowledge receipt of the above said documents within 7 days and your favourable reply is deeply appreciated.

Yours faithfully,


Jenny Koh
Claims Executive
HP: 8139 9800

Jenny Koh

LETTER OF AUTHORIZATION

DATE : 09/01/2020

To : AIG Asia Pacific Insurance Pte. Ltd.

RE: ACCIDENT INVOLVING VEHICLE NO. 2D H6H T & 68 7972

ALONG CLEMENTI AVENUE 6 ON 09/01/2020

I / WE RECLAIMS ENTERPRISE PTE LTD of (NRIC / ROC NO.) 2009031012

OF 10 TUAS SOUTH STREET 7 SINGAPORE 637114

Owner of vehicle no. 2D H6H T in consideration of M/S **FOCUS AUTO PTE LTD** repairing my / our vehicle 2D H6H T at my / our instruction and hereby authorize **FOCUS AUTO PTE LTD** to demand claim settle receive whatever amount settled / payable by the Insurance Company and / or third party or to commence legal proceeding. If necessary, under my name, for the cost of repairs, car rental and / or loss of use, etc and to their appointing Solicitor to act for me / us in respect of the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim cost which may arisen therewith.

Signature of Owner
(Company's chop - if any)



Name of Owner

: RECLAIMS ENTERPRISE PTE LTD

NRIC No

: 2009031012

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FOCUS AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,200.00** (Global Sum) for vehicle no. **XD 4641T** that was damaged pursuant to the accident which occurred on **09/01/2020** (date) along **ALONG CLEMENTI AVENUE 6 TOWARDS PIE** involving vehicle no/s **GZ 7972D**.

This is pursuant to the inspection conducted on **19/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **RECLAIMS ENTERPRISE PTE LTD** ("the third party claimant") of vehicle no. **XD 4641T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **XD 4641T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of JUNE (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Focus Auto Pte Ltd

Business Reg. No: 201004495R

GST Reg. No: 201004495R

No 1 Kaki Bukit Ave 6 Autobay

#02-50 Singapore 417883

Date : 26/01/2021

RECLAIMS ENTERPRISE PTE LTD

C/O NO 1 KAKI BUKIT AVENUE 6

AUTOBAY #02-48/50

SINGAPORE 417883

MOTOR VEHICLE NO : XD4641T

MITSUBISHI FV51JJD4RDEA-12.9 D (M)

REPAIR CLAIM

S 4,400.00

LUMP SUM

Sub- total : S 4,400.00

7% GST : S 308.00

Total : S 4,708.00

SINGAPORE DOLLARS : FOUR THOUSAND SEVEN HUNDRED AND EIGHT ONLY.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-069272

Date of Request: 09/06/2020

Your Ref No: XD4641T MITSUBISHI FV51

Focus Auto Pte Ltd
1 Kaki Bukit Ave 6
#02-48/50 Autobay
Singapore 417883

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 09/01/2020

Place of Accident: CLEMENTI AVENUE 6

Client Vehicle No: XD4641T

DESCRIPTION	AMOUNT (\$S)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



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RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-069276

Date of Request: 09/06/2020

Your Ref No: XD4641T MITSUBISHI FV51

Focus Auto Pte Ltd
1 Kaki Bukit Ave 6
#02-48/50 Autobay
Singapore 417883

Dear Sir/Madam,

Date of Accident: 09/01/2020

Vehicle No: XD4641T

Place of Accident: CLEMENTI AVENUE 6

Involving Vehicle No: SLM6304Z

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLM6304Z	CLEMENTI AVENUE 6	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-005643

Date of Request: 10/01/2020

Your Ref No: Online Purchase

Focus Auto Pte Ltd
1 Kaki Bukit Ave 6
#02-48/50 Autobay
Singapore 417883

Dear Sir/Madam,

Enquiry Date 10/01/2020
Enquiry By Jenny Koh Bian Leng
TP Vehicle No. GZ7972D
Accident Date 09/01/2020

DESCRIPTION	AMOUNT (\$S)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20006075/da3

09 NOVEMBER 2020

FRONTKEN (SINGAPORE) PTE LTD

156A GUL CIR,
SINGAPORE 629614

Dear Sir/Madam,

**ACCIDENT INVOLVING GZ 7972D(AIG) / XD 4641T / OTHERS ALONG/ AT
CLEMENTI AVENUE 6 TOWARDS PIE ON 09/01/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from XD 4641T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

Email: jjale@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Jun 2020 20:27	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	01 Jun 2020 20:27	Clim Veh Model Changed	(201180) TOYOTA HIACE 3.0 (A).	[A] HOW MEI KWAN
3	01 Jun 2020 20:27	Clim Created	Reg No: XD4641T. Acct Date: 2020/01/09. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Focus Auto Pte Ltd (Kaki Bukit)	[A] HOW MEI KWAN
4	01 Jun 2020 20:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Jun 2020 20:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/06/10	[A] HOW MEI KWAN
6	01 Jun 2020 20:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Jun 2020 20:27	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	01 Jun 2020 20:28	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	01 Jun 2020 20:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	24 Mar 2021 10:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	24 Mar 2021 10:11	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	24 Mar 2021 10:11	Clim Dtl Modified	JPJ Reg. Date: -> 2011/03/24.	[A] JOANNE LEE KHANG MIN
13	24 Mar 2021 10:11	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	25 Mar 2021 08:39	Adj Mandate Request	Cur.Req:5459.00:Liab:100%*Quantum:(a)CORw/GST:\$4,708+(b)LOU(4days x \$180):\$720+(c)LTA/G IA search fee:\$31=:\$5,459 *Vehicle Model:Mitsubishi FV51*Recommended 3 repair days + 1 PRS=4D ays	[A] Jaslin Kok Chin Yi
15	19 Apr 2021 15:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/06/10. Mandate Remarks: please upload LOD and reseek mandate. Has OI been informed?	[I] Goh, Jeremy-CX
16	19 Apr 2021 15:33	Adj Mandate Set	Maintained:please upload LOD and reseek mandate. Has OI been informed?	[I] Goh, Jeremy-CX
17	21 Apr 2021 14:06	Adj Mandate Request	Cur.Req:5459.00:Liab:100%*Quantum:(a)CORw/GST:\$4,708+(b)LOU(4days x \$180):\$720+(c)LTA/G IA search fee:\$31=:\$5,459 *Vehicle Model:Mitsubishi FV51*Recommended 3 repair days + 1 PRS=4D ays	[A] Jaslin Kok Chin Yi
18	19 May 2021 11:32	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/06/10. Mandate Remarks: mandate approved. subject to docum ents in order. settle at best.	[I] Goh, Jeremy-CX
19	19 May 2021 11:32	Adj Mandate Set	Approved:5200.00:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2512447	02 Jun 2020 16:24:43	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	XD4641T	GZ7972D	11.00
2680020	24 Mar 2021 10:11:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	XD4641T	GZ7972D	11.00