

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 3 June 2020 11:21 AM
To: 'Teo, Grace'; assignments; SUR; 'Choo, Thelma'
Subject: RE: LKK \ CMTD2001695/THE - SLC6809L & SLJ9396D ACC ON 31/05/2020.
Attachments: SLJ9396D IA.pdf

Dear Thelma,

Enclosed herewith preliminary advice of SLJ 9396D.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAUTO)
Sent: Monday, 1 June 2020 5:41 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Subject: RE: LKK \ CMTD2001695/THE - SLC6809L & SLJ9396D ACC ON 31/05/2020.

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 1 June, 2020 5:29 PM
To: kumchew1 <kumchew1@singnet.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: LKK \ CMTD2001695/THE - SLC6809L & SLJ9396D ACC ON 31/05/2020.

Without Prejudice

Our Reference: CMTD2001695/THE
Your Reference: SLJ9396D

Hi Mdm Lim,

We refer to your email reply of today.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SLJ9396D** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: kumchew1 <kumchew1@singnet.com.sg>

Sent: Monday, June 1, 2020 5:14 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: LIST \ CMTD2001695/THE - SLC6809L & SLJ9396D ACC ON 31/05/2020.

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Ms Grace,

Please appoint LKK Auto Mr Kenneth to pre-repair inspection our client vehicle.

Your early revert is much appreciated.

Thank you

Best Regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming AutoCity

Singapore 575722

Tel : 64563715 Fax : 64557754

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Monday, June 01, 2020 2:49 PM

To: kumchew1; Choo, Thelma

Subject: LIST \ CMTD2001695/THE - SLC6809L & SLJ9396D ACC ON 31/05/2020.

Without Prejudice

Our Reference: CMTD2001695/THE

Your Reference: SLJ9396D

Hi Mdm Lim,

As spoken, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|---|----------------------|--------------------------|------------------------------|
| 1 | Raleigh Services | Andrew Ow Yong | |
| | | Vincent Ng | |
| 2 | LKK Auto Consultants | Kenneth Kong Seng Cheong | |
| | | Marcus Chua Kang Seng | |
| 3 | Priority Services | Jimmy Lee | |
| | | Lawrence Ng | |
| | | Jeffrey Ong | |

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Teo, Grace

Sent: Monday, June 1, 2020 2:02 PM

To: 'kumchew1' <kumchew1@singnet.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: SUV(nr) \ CMTD2001695/THE - SLC6809L & SLJ9396D ACC ON 31/05/2020.

Without Prejudice

Our Reference: CMTD2001695/THE
Your Reference: SLJ9396D

Hi Mdm Lim/ Xiao Zhu,

We acknowledged receipt of your claim notification.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

Please be informed that we have yet to receive our insured's accident report.

As spoken, you may contact me to arrange for the survey appointment.

Aside to Thelma,

For your update.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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-----Original Message-----

From: kumchew1 <kumchew1@singnet.com.sg>

Sent: Monday, June 1, 2020 1:14 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE: RE : ACCIDENT INVOLVING SLJ 9396 D & SLC 6809 L ON 31/05/2020.

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are acting on behalf of Mr Ramesh S/O Seenivasan, the owner of SLJ 9396 D in the above matter.

Kindly arrange for pre-repair with the following details;

Venue : Kum Chew Motor Workshop

: 160, Sin Ming Drive #05-08

: Sin Ming Autocity

: Singapore 575722.

Contact No. : 64536256

Thanks & Best Regards,

Mdm Lim