

Denise Tay (LKKAuto)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Tuesday, 28 July 2020 11:42 AM
To: Admin-D (LKKAuto)
Cc: Claims
Subject: FW: Claims ref no. (P) CDMCG20000721 ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020
Attachments: SMJ 8210 B - 27052020 ADDENDUM.PDF

Dear All,

Attached here are the addendum report for **SMJ 8210 B**.

Kindly to inform that, the owner has bring the car out repair to another workshop.

Thank You.

Best Regards,

Raymond Ting

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: PAL Claim <claims@premiumauto.com.sg>
Sent: Tuesday, 28 July 2020 11:40 AM
To: 'Ivy Yong' <ivy.yong@ergo.com.sg>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: Claims ref no. (P) CDMCG20000721 ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Ivy Yong,

Attached here are the addendum report for SMJ 8210 B.

Kindly to inform that, the owner has bring the car out repair to another workshop.

Thank You.

Best Regards,

Raymond Ting
Estimator

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From: Ivy Yong <ivy.yong@ergo.com.sg>

Sent: Tuesday, 2 June 2020 1:17 PM

To: claims@premiumauto.com.sg

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: Claims ref no. (P) CDMCG20000721 ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Without Prejudice

Dear Raymond,

Liability 50%.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Tuesday, 2 June 2020 12:17 pm

To: Ivy Yong <ivy.yong@ergo.com.sg>; claims@premiumauto.com.sg

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: FW: Claims ref no. (P) CDMCG20000721 ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Date Classification : Confidential, C3

Hi Ivy

Please advise, thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Tuesday, 2 June 2020 12:06 pm

To: Pauline Soh <pauline.soh@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: Claims ref no. (P) CDMCG20000721 ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Pauline,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

To avoid dispute on the LOU/LOR rate. We will follow the benchmark rate for 1500cc ,

LOU \$60/DAY or LOR \$100/DAY.

Thank You.

Best Regards,

Raymond Ting

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

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From: Pauline Soh <pauline.soh@ergo.com.sg>

Sent: Monday, 1 June 2020 3:13 PM

To: PAL Claim <claims@premiumauto.com.sg>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Subject: Claims ref no. (P) CDMCG20000721 ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Date Classification : Confidential, C3

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Monday, 1 June 2020 2:45 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Pauline,

As spoken, kindly assign to **LKK Auto Consultants Pte Ltd.**

Arrange the survey on 02 of June @ 10- 12 am, owner waiting.

Address : 24 Benoi Sector, Singapore 629857.

Please advise on liability clearance

Thank You.

Best Regards,

Raymond Ting

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Monday, 1 June 2020 2:14 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Pauline,

Any update?

Best Regards,

Raymond Ting

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

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From: PAL Claim <claims@premiumauto.com.sg>
Sent: Saturday, 30 May 2020 10:01 AM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Pauline,

Kindly assign to **LKK Auto Consultants Pte Ltd.**

Arrange the survey on 02 of June @ 10- 12 am, owner waiting.

Address : 24 Benoi Sector, Singapore 629857.

Please advise on liability clearance

Thank You.

Best Regards,

Raymond Ting
Estimator

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 29 May 2020 4:03 PM
To: Ivy Yong <ivy.yong@ergo.com.sg>; claims@premiumauto.com.sg
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: FW: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Date Classification : Confidential, C3

Hi Ivy

Please register and upload this email, thank you.

Dear Raymond,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,
Pauline Soh
Executive

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DID.: +65 6829 9194

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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Friday, 29 May 2020 2:27 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Claims <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and We will send you the estimate once ready.

Thank You.

Best Regards,

Raymond Ting
Estimator

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24 Benoi Sector, Singapore 629857

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