

Summer Lee (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 1 June, 2020 3:13 PM
To: PAL Claim; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Phoebe Xie; Zheng Hanyang
Subject: Claims ref no. (P) CDMCG20000721 ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Date Classification : Confidential, C3

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Monday, 1 June 2020 2:45 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Pauline,

As spoken, kindly assign to **LKK Auto Consultants Pte Ltd.**

Arrange the survey on 02 of June @ 10- 12 am, owner waiting.

Address : 24 Benoi Sector, Singapore 629857.

Please advise on liability clearance

Thank You.

Best Regards,

Raymond Ting
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: PAL Claim <claims@premiumauto.com.sg>

Sent: Monday, 1 June 2020 2:14 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Pauline,

Any update?

Best Regards,

Raymond Ting
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: PAL Claim <claims@premiumauto.com.sg>

Sent: Saturday, 30 May 2020 10:01 AM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear Pauline,

Kindly assign to **LKK Auto Consultants Pte Ltd.**

Arrange the survey on 02 of June @ 10- 12 am, owner waiting.

Address : 24 Benoi Sector, Singapore 629857.

Please advise on liability clearance

Thank You.

Best Regards,

Raymond Ting

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 29 May 2020 4:03 PM
To: Ivy Yong <ivy.yong@ergo.com.sg>; claims@premiumauto.com.sg
Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: FW: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Date Classification : Confidential, C3

Hi Ivy

Please register and upload this email, thank you.

Dear Raymond,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Friday, 29 May 2020 2:27 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Claims <claims@premiumauto.com.sg>
Subject: ACCIDENT BETWEEN SMJ 8210 B AND YOUR INSURED YP 7598 R ON 27/5/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour.

Please advise who the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and We will send you the estimate once ready.

Thank You.

Best Regards,

Raymond Ting
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)
24 Benoi Sector, Singapore 629857
p. +65 6474 3323 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.