

ASS. REC. BY:

REF: CS/CTI20006051/f3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): BEN TANG

of CTI

Date/Time: 1-6-20 10.52 A.M

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: YN 8389G

Insured: YM 8320J

at Workshop m/s MOVA

Tel: 6262 3377

of 15 Fan Yoong Road

Policy No:

Claim No: SNM20D201995

Sum Insured:

Excess:

Make of Veh:

D.O.A. 22/05/2020

(Client's Record)

"WP"

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 1-6-20 11.00A.M

Person Contacted: NABILAH

Vehicle-IN ☒ OUT

Date/Time	Action/Instruction (✓) Estimate
	YN 8389G - X
	YM 8320J - X
12/8/2020	Talk to Nabilah, owner withdraw claim. <i>Celina</i> 13/8/2020.

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 12 August, 2020 2:56 PM
To: 'Ben Tang'; 'assignments'
Cc: 'Claims Dept of CTI'; 'Nabilah'; 'Nitha'; 'Alan Chng'
Subject: RE: SNM20D201995/YM8320J/tanghl2 Y/R: YN8389G TP CLAIMS - YN8389G AGAINST YM8320J DOA 22/05/2020 AT BENOI ROAD TOWARDS GUL CIRCLE

Dear Ben Tang,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Monday, 1 June, 2020 10:49 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Nabilah <nabilah@nova.com.sg>; 'Nitha' <nitha@nova.com.sg>; 'Alan Chng' <tuckmeng@nova.com.sg>
Subject: RE: SNM20D201995/YM8320J/tanghl2 Y/R: YN8389G TP CLAIMS - YN8389G AGAINST YM8320J DOA 22/05/2020 AT BENOI ROAD TOWARDS GUL CIRCLE

Dear LKK

Please assist to arrange for survey of TP vehicle YN8389G.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

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From: Nabilah <nabilah@moval.com.sg>

Sent: Monday, June 1, 2020 9:49 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; 'Nitha' <nitha@moval.com.sg>; 'Alan Chng' <tuckmeng@moval.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D201995/YM8320J/tanghl2 Y/R: YN8389G TP CLAIMS - YN8389G AGAINST YM8320J DOA 22/05/2020 AT BENOI ROAD TOWARDS GUL CIRCLE

Dear Ben,

Kindly assist to arrange Surveyor Steve Chen from LKK Auto.

Thank you.

Dear Valued Clients/Partners, I have limited access to my email during Covid-19 period. Will reply as soon as possible. For urgent matters, you may contact our Claims Hotline at 6272 3892. Thank you for your neverending trust, understanding & support. Stay safe everyone!

Best Regards,

Nabilah Senin

MOVA Automotive Pte Ltd

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



Connect with us on  

From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Monday, 1 June 2020 9:23 AM

To: Nitha; 'Alan Chng'; 'Nabilah'

Cc: Claims Dept of CTI

Subject: RE: SNM20D201995/YM8320J/tanghl2 Y/R: YN8389G TP CLAIMS - YN8389G AGAINST YM8320J DOA 22/05/2020 AT BENOI ROAD TOWARDS GUL CIRCLE

Dear Sirs

We refer to your email dated 29 May 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, June 1, 2020 8:35 AM

To: Nitha <nitha@movs.com.sg>; 'Alan Chng' <tuckmeng@movs.com.sg>; 'Nabilah' <nabilah@movs.com.sg>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D201995/YM8320J/tanghl2 Y/R: YN8389G TP CLAIMS - YN8389G AGAINST YM8320J DOA 22/05/2020 AT BENOI ROAD TOWARDS GUL CIRCLE

Dear Ben,

Please conduct PRS for YN8389G.

Note: officer in charge – Ben Tang 63896175.

***** Kindly quote our reference number when replying.**

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

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From: Nitha <nitha@movs.com.sg>

Sent: Friday, May 29, 2020 4:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Alan Chng' <tuckmeng@movs.com.sg>; 'Nabilah' <nabilah@movs.com.sg>

Subject: TP CLAIMS - YN8389G AGAINST YM8320J DOA 22/05/2020 AT BENOI ROAD TOWARDS GUL CIRCLE

Dear Sir/Madam,

REF : YM8320J

Kindly assist revert officer in charge and arrange survey for the above mention case.

Thank you

Best Regards,